EXHIBIT A

Supreme Court of Pennsylvania	
Court of Common Pleas Civil Cover Sheet County	For Prothonolary Use Only: Docket No: 2020-07988
The information collected on this form is used solely for court administration purposes. This form does not supplement or replace the filing and service of pleadings or other papers as required by law or rules of court.	
Commencement of Action: Complaint Complaint Petition Transfer from Another Jurisdiction Declaration of Taking	
Lead Plaintiff's Name: David Hagenbaugh	Lead Defendant's Name: Nissan North America d/b/a Nissan USA
Are money damages requested? Yes No	o Dollar Amount Requested:
N Is this a Class Action Suit? ☑ Yes ☐ No	o Is this an MDJ Appeal?
A Name of Plaintiff/Appellant's Attorney: Christopher B. Slusser, Esquire Check here if you have no attorney (are a Self-Represented [Pro Se] Litigant)	
Nature of the Case: Place an "X" to the left of the ONE case category that most accurately describes your PRIMARY CASE. If you are making more than one type of claim, check the one that you consider most important.	
☐ Intentional ☐ Malicious Prosecution ☐ Motor Vehicle ☐ Nuisance ☐ Premises Liability ☐ Product Liability (does not include mass tort) ☐ Slander/Libel/ Defamation ☐ Other: ☐ MASS TORT ☐ Asbestos ☐ Toxic Tort - DES ☐ Toxic Tort - Implant ☐ Toxic Waste ☐ Other: ☐ REAL PROPI ☐ Egicotment ☐ Eminent D	Board of Assessment Board of Elections Dept. of Transportation Statutory Appeal: Other Ent Dispute: ation ent Dispute: Other Other: Dijust Enrichment; n of UTPCPL Act MISCELLANEOUS Common Law/Statutory Arbitration Declaratory Judgment
Ground Re Landlord/I Mortgage I	Ent Foreclosure: Residential Foreclosure: Commercial Mandamus Non-Domestic Relations Restraining Order Quo Warranto Replevin

THE SLUSSER LAW FIRM

Y: CHRI

CHRISTOPHER B. SLUSSER, ESQUIRE BENTIFICATION NO. 78609

JOHNM. SOLT, ESQUIRE EDENTIFICATION NO. 89146

JOSEPH R. BARANKO, JR., ESQUIRE IDENTIFICATION NO. 39124

DEPTEEY A, ROCKSIAN, ESQUIRE IDENTIFICATION NO. 47463

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1620 NORTH CHURCH STREET, SLITE 1 HAZLETON, PA 18202 (570) 453-0463 ATTORNEYS FOR PLAINTIPES

DAVID HAGENBAUGH and HEATHER HAGENBAUGH, his wife 309 Plymouth Avenus

Wilkes-Barre, PA 18702; on behalf of themselves and all others similarly situated

MICHAEL P, HOMANKO, JR.

349 West 30° Street Hazle Township, PA 18202; on behalf of himself and all others similarly situated

SHERRI A. HOMANKO 349 West 30° Street Hazle Township, I'A 18202; on behalf of herself and all others similarly situated

and

FREDERICK I., LUBRECHT and MARIANNE P. LUBRECHT, his wife 269 Tumberly Lane Hazla Township, PA 18202; on behalf of themselves and all others similarly situated

Plaintiffs

YS.

NISSAN NORTH AMERICA d/b/a NISSAN USA One Nissan Way Franklin, TN37067; IN THE COURT OF COMMON PLEAS

OF LUZERNE COUNTY

CLASS ACTION COMPLAINT

JURY TRIAL DEMANDED

CIVIL ACTION NO. 2020-07988

FILED PROTHONOTARY LUZERNE COUNTY

09/01/2020 04:26:26 PM

Docket # 202007988

:

HYUNDAI MOTOR COMPANY

10550 Talber: Avenue Fountain Valley, CA 92708;

Livine, CA 92606;

KIA MOTORS AMERICA 111 Peters Cinyon Road

AIRPORT ROAD MOTORS N., LLC. d/b/a HAZLETON NISSAN 661 Airport Road, Hazie Townstip, PA 18202;

AIRPORT ROAD MOTORS HY., LLC. d/b/a HAZLETON HYUNDAI 703 Airport Ecad Ilazle Township, PA 18202;

AIRPORT ROAD MOTORS K, LLC d/b/a HAZLETON KIA
701 Airport Road.
Hazle Township, PA 18202;

MICHAEL S. SAPORITO 382 Old York Road Hamilton, NJ 08620;

ANTONIC D. PIERCE 1376 Via Romero Palos Verdes Estates, CA 90274;

and

JESSIE W. ARMSTEAD 2300 Top Ral Lans Southlake, TX 76092

Defendants

NOTICE

YOU HAVE MEEN SUED IN COART. If you wish to defect against the chime set forth to the following pages, you must take amon wishing and the chime set forth to the following pages, you must take amon wishing to writing (20) days after this Complaint and notice are served, by making a writine appearance personally or by autoropy and filing in writing with the court your defenues or objection to the claims set forth against you. You are watced that if you fill tooks so the case may proved without you and a judgment may be entered against you by the court without you and a judgment may be entered against you by the court without further names for any manacy claimed in the Complaint or fee any other claim or relief requested by the plaintiff. You may loss attoucy or properly occoberinglus important to you. YOU SHOULD TAKE THIS PAPER TO YOUR LAWYER AT ONCE IF YOU DO NOT HAVE ALA WYER, GO TO OR TELEPHORE THE OFFICE SET FORTH 1819.0W. THE OFFICES CAN PROVIDE YOU WITH

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A USTRID SE LE HA DEMANDIADO EN LA CORTE, Si usted quiere defendence cottra la demanda expuesta en las significates priginas, tiene qué totare acción en un placo de los viento (20) dide después que recibe esta femanda y aviva, por presenter una entificación de nompartecercia escrite perrecuelmente o por un abegado y radicas por escrito en lus Corte sus defensas u objectiones a las decoundas prosecutadas en su contra. Se le adviene que si falla en tuxento, el caso podría seguir aletante sia usted y un fallo podría ser dictado en su contra por las Cortes in previo avivo por cualquier dimero reclamado en la demanda o por cualquier con procupato de la demanda de la companio de cual pierda demanda o prepientad u ofres demeno importantes para acted. USTRO demeno a prepientad u ofres demenhas importantes para acted. USTRO demeno a prepientad u ofres demenhas importantes para acted. USTRO

REFORMATION ABOUT HIRDS A LAWYER. IF YOU CANNOT AFFORD TO ITEE A LAWYER, THE OFFICE MAY BE ARLE TO PROVIDE YOUWTHI INFORMATION ABOUT AGENCIES THAT MAY OFFIR LIGIAL. SERVICES TO ELIGIBLE PEOPLE AT A REDUCED RATE OR NO FEE.

North Penu Legal Services, Inc. 33 North Main Street Suite 200 Pirrstan, PA 18640 (570) 299-4100 (855) 236 6405 Toll Free (570) 824-0001 Pax

> 101 West Broad Serci Soite 713 Hazieton, PA 18201 (\$70) 455-5512 (877) 953-4250 Toll Free (\$70) 455-3625 Fax

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101 Is Calle Brod the Orsto Officina 513 Hazdron, PA 1820; (570) 455-9512 (877) 955-4250 (Larrada pyatoira (570) 455-3625 Fax THE SLUSSER LAW FIRM

DY:

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Hazle Township, PA 18202; on behalf of himself and all others similarly situated

SHERRI A. HOMANKO

349 West 30 Street

Hezie Township, PA 18202; on behalf of herself and all others sunitarly situated

FREDERICK L. LUBRECHT and MARIANNE P. LUBRECHT, his wife 269 Turnberry Lane

Hazk Township, PA 18202; on behalf of themselves and all others similarly situated

Plaintiffs

VS.

NISSAN NORTH AMERICA d/b/a NISSAN USA

One Nissan Way Franklin, TN 37067:

HYUNDAI MOTOR COMPANY

10550 Talber: Avenue

IN THE COURT OF COMMON PLEAS

OF LUZERNE COUNTY

CLASS ACTION COMPLAINT

JURY TRIAL DEMANDED

CIVIL ACTION NO. 2022-07988

Dockel # 202007988

09/01/2020 04:26 28 PM

FILED PROTHONOTARY LUZERNE COUNTY

Fountain Valley, CA 92708;

KIA MOTORS AMERICA III Peters Canyon Road Irvine, CA 92606;

AIRPORTROAD MOTORS N., LLC. d/b/a IHAZLETON NISSAN
661 Airport Road,
Hazle Township, PA 18202;

AIRPORT ROAD MOTORS HY., LLC. d/b/a HAZLETON HYUNDAI 763 Airport Road Hazle Township, PA 18202;

AIRPORT ROAD MOTORS K, LLC d/b/a HAZLETON KIA
701 Auport Road,
Hazle Township, PA 18202;

MICHAEL S. SAPORITO 382 Old York Road Hamilton, NJ 08620;

ANTONIO D. PIERCE 1376 Via Romero Palos Verdes Estates, CA 90274;

and

JESSIE W. ARMSTEAD 2000 Top Rail Lanc Southlake, TX 76092

Defendants

CLASS ACTION COMPLAINT

Plaintiffs, David Hagenbaugh and Heather Hagenbaugh, his wife, Michael P. Homanko, Jr. and Sherri A. Homanko, and Frederick L. Lubrecht and Marianne P. Lubrecht, his wife, hereby bring this action individually and behalf of all others similarly situated (hereafter, the "Class") pursuant to Pennsylvania Rules of Civil Procedure 1701 et. 2001. against Defendants herein named

for fraudulently inducing consumers into purchasing and/or leasing new vehicles by offering free services under a certain "Set for Life Program", which is more fully described herein. Plaintiffs allege as follows upon personal knowledge as to themselves and their own acts and experiences, and as to allother matters, upon information and belief, including investigation conducted by their attorneys.

THE PARTIES

- Plaintiffs, David Hagenbaugh and Heather Hagenbaugh, his wife (collectively referred to herein as the "Hagenbaughs"), are adult individuals residing at 308 Plymouth Avenue, Wilkes-Barre, Luzerne County, Pennsylvania 18702.
- 2. Plaintiffs, Michael P. Homanko, Jr. and Sherri A. Homanko (collectively referred to herein as the "Homankos"), are adult individuals residing at 349 West 30th Street, Hazle Township, Luzerne County, Pennsylvania 18202. Michael P. Homanko, Jr. is the father of Sherri A. Homanko.
- 3. Plaintiff, Frederick L. Lubrecht and Marianne P. Lubrecht his wife (collectively referred to herein as the "Lubrechts"), are adult individuals residing at 269 Turnberry Lane, Hazle Township, Luzerne County, Pennsylvania 18202.
- 4. Defendant, Nissan North America d/b/a Nissan USA ("Nissan") is, upon information and belief, a corporation organized and existing under the laws of the State of California, with its corporate headquarters located at One Nissan Way, Franklin, Tennessee 37067.
- Defendant, Hyundai Motor Company ("Hyundai") is, upon information and belief, a corporation organized under the laws of the State of California, with its corporate headquarters located at 10550 Talbert Ave., Fountain Valley, California 92708.

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- 6. Defendant. Kia Motors America ("Kia") is, upon information and belief, a corporation organized and existing under the laws of the State of California, with its corporate beadquarters located at 111 Peters Canyon Road, Irvine, California 92606. At all times material hereto, Defendant, Kia was/is a subsidiary of Defendant, Hyundai, which owns approximately one-third of Kia's stock and is Kia's largest stakeholder. (Defendants, Hyundai, Nissan and Kia are hereinafter sometimes collectively referred to as the "Manufacturers.")
- 7. Defendant, Airport Road Motors N., LLC. d/b/a Hazleton Nissan ("Hazleton Nissan"), is a limited liability corporation organized and existing under the laws of the Commonwealth of Pennsylvania with a current or former place of business located at 661 Airport Road, Hazle Township, Luzerne County, Pennsylvania 18202. At all times material hereto, Hazleton Nissan was an authorized Nissan dealer.
- 8. Defendant, Airport Road Motors Hy., LLC. d/b/a Hazleton Hyundai ("Hazleton Hyundai"), is a limited liability corporation organized and existing under the laws of the Commonwealth of Pennsylvania with a current or former place of business located at 703 Airport Road, Hazle Township, Luzerne County, Pennsylvania 18202. At all times material hereto, Hazleton Hyundai was an authorized Hyundai dealer.
- 9. Defendant, Airport Road Motors K, LLC. d/b/a Hazleton Kia ("Hazleton Kia"), is a limited Lability corporation organized and existing under the laws of the Commonwealth of Pennsylvania with a current or former place of business located at 701 Airport Road, Hazle Township, Luzerne County, Pennsylvania 18202. At all times material hereto, Defendant, Hazleton Kia was an authorized Kia dealer. (Defendants, Hazleton Nissan, Hazleton Hyundai and Hazleton Kia are hereinafter sometimes collectively referred to as the "Dealerships.")
- 10. Defendant, Michael S. Saporito ("Saporito"), is an adult individual residing at 382

 Old York Road, Hamilton, New Jersey 08620.

- Defendant, Antonio D. Pierce ("Pierce"), is an adult individual residing at 1376 Via
 Romero, Palos Verdes Estates, California 90274.
- 12. Defendant, Jessie W. Arrostead ("Arrostead"), is an adult individual residing at 2300 Top Rail Lone, Southlake, Texas 76092. (Defendants, Saporito. Fierce and Armistead are hereinofter sometimes collectively referred to as the "Owners.")
- 13. At all times material hereto, Dealerships were owned and/or controlled by the Owners. At all times material hereto, Owners personally directed, participated or cooperated in the misfeasance that forms the basis of this Complaint and as such, can be held personally liable therefore under Pennsylvania case precedent.
- 14. Whenever any reference is made in this Complaint to any representation, act or transaction of the Dealerships, or any principals, officers, directors, employees, agents, or representatives thereof, including but not limited to the Owners, such allegations shall be deemed to mean that such principals, officers, directors, employees, agents or representatives of the Dealerships, whether they were acting on their own behalf or for their own benefit, did or authorized such representations, acts or transactions on behalf of the Manufacturers and, based upon the Manufacturers' actions and/or conduct, possessed the actual or apparent authority to do so.

FACTUAL HISTORY

15. Sometime in or about 2014, Owners agreed to open a retail auto mall in Hazle Township, Luzerne County, Pennsylvania known as the Hazleton Auto Mall, which was to consist of separate Nissan, Hyundai, Kia and Honda dealerships. In or about February 2015, Defendants, Hazleton Nissan, Owners and certain entities which were owned and/or controlled by Owners, including All Pro Airport Rd., N 4, LLC., All Pro Airport Rd. Detail-3, LLC., and Airport Road

Motors Detail (collectively, the "Nissan Financing Entities"), sought and subsequently received financing from Nissan Motor Acceptance Corporation ("NMAC"), an entity which is closely affiliated with Defendant, Nissan and which provides wholesale credit to authorized Nissan dealers to purchase vehicle inventory for retail sale to the public and for working capital and real estate loans. Wholesale credit lines are commonly referred to as "floorplan fluancing."

- 16. As a condition to its agreement to extend such floorplan financing, NMAC required, among other things, that Hazleton Nissan enter into an Automotive Wholesale Finance and Security Agreement ("WSA") pursuant to which Hazleton Nissan agreed to promptly repay to NMAC, upon the retail sale of each Nissan vehicle, the monies advanced by NMAC when Hazleton Nissan purchased that vehicle at wholesale. Under the terms of the WSA, Hazleton Nissan's failure to pay NMAC upon the retail sale of a Nissan vehicle constituted a default thereunder and is commonly referred to as a "sale out of trust" or "SOT". NMAC further required that all floorplan financing be cross-guaranteed and cross-collateralized jointly and severally by Hazleton Nissan, Owners and the Nissan Financing Entities. Finally, and pursuant to the terms of the WSA, Hazleton Nissan, Owners and the Nissan Financing Entities granted permission to NMAC to conduct periodic audits of Hazleton Nissan's books and records in order to verify, among other things, that it was promptly paying NMAC upon the retail sale of each Nissan vehicle.
- 17. Defendants, Hazleton Hyundai, Hazleton Kia, Owners and certain entities/affiliates which were owned and/or controlled by Owners, including All Pro Airpart Rd. K/HY 2, LLC. (the "Hyundai/Kia Financing Entity), also sought and subsequently received financing from Hyundai Capital America ("HCA"), an entity which is closely affiliated with Defendants, Hyundai and Kia and which provides floorplan financing to authorized Hyundai and Kia dealers. As a condition to HCA's agreement to extend such floorplan financing, Hazleton Hyundai and Hazleton Kia executed separate Inventory Loan and Security Agreements (the "Hyundai ILSA's"), dotted June

- 10. 2015, pursuant to which Hazleton Hyundai and Hazleton Kia agreed to promptly repay to HCA, upon the retail sale of each Hyundai and Kia vehicle, the monies advanced by HCA when Hazleton Hyundai and Hazleton Kia purchased that vehicle at wholesale. Under the terms of the ILSA's, Hazleton Hyundai's and Hazleton Kia's failure to pay HCA upon the retail sale of a Hyundai or Kia vehicle constituted a default thereunder. HCA further required that all floorplan financing be cross-guaranteed and cross-collateralized jointly and severally by Hazleton Hyundai, Hazleton Kia, Owners and the Hyundai/Kia Financing Entity. Finally, and pursuant to the terms of the ILSA's, Hazleton Hyundai, Hazleton Kia and the Hyundai/Kia Financing Entity granted permission to HCA to conduct periodic audits of Hazleton Hyundai's and Hazleton Kia's books and records in order to verify, among other things, that they were promptly paying HCA upon the retail sale of each Hyundai and Kia vehicle.
- 18. Upon information and belief, Dealerships also entered into certain dealership agreements (hereafter, the "Dealership Agreements") with the Manufacturers pursuant to which, inter alia, the Dealerships agreed to (a) actively and vigorously market the Manufacturers' new vehicles; (b) use their hest efforts to attain certain sales targets set forth by the Manufacturers; (c) conspicuously display at Dealership' facilities the Manufacturers' approved sales, service and parts signs and (d) send Dealerships' sales persons to any/all of Manufacturers' regularly scheduled sales and service meetings for the purpose of obtaining current Manufacturers' information and policies.
- 19. Pursuant to the terms of the Dealership Agreements, the Manufacturers agreed, upon information and belief, to market their vehicles nationwide and locally within Northeastem Pennsylvania. The Manufacturers further granted authority to Dealerships to (a) sell and/or lease the Manufacturers' vehicles to consumers; (b) identify themselves as the Manufacturers' authorized dealerships; and (a) use the Manufacturers' logos/marks in the advertising, promotion,

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sale and servicing of the Manufacturers' vehicles and other products. Moreover, and upon information and belief, Manufacturers also granted authority to the Dealerships to engage in their own independent advertising and promotion of the Manufacturers' vehicles, goods and services, subject to the Manufacturers' prior approval. Upon information and belief, the Dealership Agreements provided the Manufacturers with the right to revoke the Dealerships' status as authorized dealers of Manufacturers' vehicles if the Dealerships breached the provisions contained therein. Plaintiffs are currently not in possession of these Dealership Agreements and intend to obtain same through discovery.

- 20. The Hazleton Auto Mall opened in or about November 2016. The Deaterships' sales personnel, with the Manufacturers' and Owners' prior knowledge, approval and/or ratification, used and advertised a uniform set of marketing tactics and aggressive sales pitches to induce eonsumers into purchasing and leasing new vehicles. Specifically, the Dealerships, with the Manufacturers' and Owners' prior knowledge, approval and/or ratification, advertised a "Set for Life Program" pursuant to which the Dealerships represented that all purchasers would receive powertrain/engine/transmission warranties, free oil and filter changes, free car washes, free loaner vehicles and free state inspections for as long as they owned their vehicles (hereinafter, the "Set for Life Program").
- 21. The Dealerships' sales personnel, with the Manufacturers' and Owners' prior knowledge, approval and/or ratification, created brochures and signage advertising the Set for Life Program, which were emblazoned with the Manufacturers' internationally recognizable, trademarked logos. Dealerships and Owners, with the Manufacturers' prior knowledge, approval and/or ratification, also advertised the Set for Life Program on local radio and television and through social media. In so doing, Dealerships, Owners and Manufacturers intended to create the

expectation among potential car purchasers that Manufacturers had guaranteed that the benefits specified therein would be provided.

- 22. The Dealerships' sales personnel, with the Manufacturers' and Owners' prior knowledge, approval and/or ratification, also prominently displayed and strategically placed the brochures and signage detailing the Set for Life Program throughout the Dealerships' facilities in close physical proximity to the Manufacturers' internationally recognizable, trademarked logos. In so doing, Dealerships, Owners and Manufacturers intended to create the expectation among potential car purchasers that Manufacturers had guaranteed that the benefits specified therein would be provided.
- 23. Defendants, Pierce and Armstead are well-known, retired professional football players. Pierce and Armstead, with the Manufacturers', Dealerships' and Defendant, Saporito's prior knowledge, approval and/or ratification, utilized their public notoriety by participating in several "meet and greet" appearances at the Dealerships' facilities. These "meet and greet" appearances were advertised in advance in local newspapers and on social media. During these appearances, Defendants, Pierce and Armstead extolled the virtues of the Manufacturers' vehicles in general and the benefits of the Set for Life Program in particular, for the intended purpose of inducing consumers to purchase and/or lease new vehicles from the Manufacturers through their authorized Dealerships.
- 24. Soon after opening for business in or about November 2016, Dealerships, upon information and belief, began to experience financial difficulties. Specifically, Dealerships, with Owners' knowledge and consent, sold numerous Nissan, Hyundai and Kia vehicles SOT, and without paying NMAC or HCA for same. At all times material hereto, Manufacturers were aware of or, through the exercise of rudimentary due diligence should have been aware of Dealerships' deteriorating financial condition. Nevertheless, Manufacturers continued to expressly and/or

impliedly authorize and/or ratify Dealerships' decision to advertise the Set for Life Program in the hope that it would generate additional sales of Manufacturers' vehicles and thereby enable Dealerships to escape the financial hole which they had dug. At all times material hereto, Manufacturers knew or should have known that Dealerships, as a result of their deteriorating financial condition, could not possibly continue to represent that the Set for Life Program's benefits would be available to consumers for as long as they owned their vehicles.

- 25. Hazleton Hyundai and Hazleton Kia went out of business in or about late September 2018, less than two years after opening. Hazleton Nissan went out of business in or about November 2018. Despite repeated demands from defrauded consumers, Manufacturers have refused and continue to refuse to provide the benefits specified in the Set for Life Program.
- 26. Defendant, Manufacturers had intimate knowledge of the dire financial condition of the Defendant, Dealerships and Defendant, Owners due to the financial relationship between the parties, information that was not otherwise available to Plaintiffs and/or to the general public.
- 27. Notwithstanding Defendant, Manufacturers' knowledge of the dire financial condition of the Defendant, Dealerships and Defendant, Owners, Defendant, Manufacturers permitted the Set for Life Program to continue.

PLAINTIFFS' EXPERIENCES

THE HAGENBAUGHS

28. The Hagenbaughs purchased a new 2017 model year Nissan Rogue, VIN #
KNMAT2MT4HP500743 from Defendant, Hazleton Nissan on or about May 4, 2017. Defendant,
Hazleton Nissan and the Hagenbaughs signed an agreement which specified several of the benefits
which were part of the Set for Life Program (hereinafter, the "Set for Life Agreement"). Defendant,
Hazleton Nissan Airther provided brochures to the Hagenbaughs and represented that said

brochures contained the full list of benefits under the Set for Life Program. Both the Set for Life Agreement and the related brochures stated that the benefits specified therein would be available for as long as the Hagenbaughs owned their Nissan vehicle. Moreover, both the Set for Life Agreement and related brochures were emblazoned with Defendant, Nissan's internationally known, trademarked logo. Copies of the Hagenbaughs' Retail Sale Installment Contract, the signed Set for Life Agreement between the Hagenbaughs and Hazelton Nissan and the telated Set for Life Program brochures are collectively attached hereto as Exhibit "A" and are incorporated herein.

- 29. The Hagenbaughs reasonably relied upon Defendant, Nissan's conduct, actions and manifestations to the general public that Defendant, Nissan had granted Defendant, Hazleton Nissan the actual and/or apparent authority to obligate Defendant, Nissan to continue to provide the benefits specified in the Set for Life Program in the event that Hazleton Nissan was unable to do so.
- 30. Defendant, Nissan's conduct, actions and manifestations in this regard include but are not limited to, the following: publicly advertising the Nissan brand on local radio stations, local television and on social media; representing Hazleton Nissan as its authorized dealer; authorizing and/or otherwise ratifying the advertising campaign undertaken by Hazleton Nissan for the Set for Life Program; and authorizing and/or otherwise tratifying the use of its trademarked and internationally known logo on Set for Life Agreements and on signage and brochures advertising the Set for Life Program.
- 31. When Hazleton Nissan ceased operations at the Hazleton Auto Mall in November 2018, the Hagenbaughs subsequently demanded that Defendant, Nissan provide the benefits specified in the Set for Life Program. However, Defendant, Nissan refused, and continues to refuse to do so.

THE LUBRECUTS

- 32. The Lubrechts purchased a new 2018 model year Hyundai Tueson wagon, VIN # KM8J3CA48JU741730 from Defendant, Hazleton Hyundai o nor about June 28, 2018. Defendant, Hazleton Hyundai and the Lubrechts signed a Set for Life Agreement which specified several of the benefits contained in the Set for Life Program. Defendant, Hazleton Hyundai further provided brochures to the Lubrechts and represented that said brochures contained the full list of benefits under the Set for Life Program. The Set for Life Agreement and related brochures both stated that the benefits specified therein would be available for as long as the Lubrechts owned their Hyundai vehicle. Moreover, both the Set for Life Agreement and related brochures were emblazoned with Defendant, Hyundai's internationally known, trademarked logo.
- 33. Hazleton Hyundai and the Lubrechts also executed a document, dated June 28, 2018, entitled "WE OWE", which included the following representation:

"LIFETIME WARRANTY, LIFETIME INSPECTION, LIFETIME LOANER VEHICLES, LIFETIME OIL CHANGES AT FACTORY RECOMMENDED INTERVALS AND LIFETIME CAR WASHES."

The Set for Life Agreement, the related Set for Life Program Brochures, the document cutitled "WE OWE" and other sales materials reflecting the Lubrechts' purchase are collectively attached hereto as Exhibit "B" and are incorporated herein.

- 34. The Lubrechts reasonably relied upon Defendant, Hyundai's conduct, actions and manifestations to the general public that Defendant, Hyundai had granted Defendant, Hazleton Nissan the actual and/or apparent authority to obligate Defendant, Hyundai to continue to provide the benefits specified in the Set for Life Program in the event that Hazleton Hyundai was unable to do so.
- 35 Defendant, Hyundai's manifestations in this regard include but are not limited to, the following: publicly advertising the Hyundai brand on local radio stations, local television and

on social media; representing Hazleton Hyundai as its authorized desler; authorizing and/or otherwise retifying the advertising campaign undertaken by Hazleton Hyundai for the Set for Life Program; and authorizing and/or otherwise ratifying the use of its trademarked and internationally known logo on Set for Life Agreements and on signage and brochures advertising the Set for Life Program.

36. When Hazleton Hyundai ceased operations at the Hazleton Auto Mall in late September 2018, the Lubrechts subsequently demanded that Defendant, Hyundai provide the benefits specified in the Set for Life Program. However, Defendant, Hyundai wrongfully refused, and continues to refuse to do so.

THE HOMANKOS

- 37. The Homankos purchased a new 2017 model year Kia Sorento, VIN # 5XYPKDAS0HG337817 from Defendant, Hazleton Kia on or about August 21, 2017. Defendant, Hazleton Kia provided brochures to the Hagenbaughs and represented that said brochures contained the full list of benefits under the Set for Life Program. The Set for Life Program brochures specifically stated that the benefits specified therein would be available for as long as the Homanicos owned their Kia vehicle. Moreover, the Set for Life Program brochures were emblazoned with Defendant, Kia's internationally known, trademarked logo. A true and correct copy of the Homankos Retail Installment Sale Contract and the Set for Life Program brochures are collectively attached hereto as Exhibit "C" and are incorporated herein.
- 38. The Homankos reasonably relied upon Defendant, Kia's conduct, actions and manifestations to the general public that Defendant, Kia had granted Defendant, Hazleton Kia the actual and/or apparent authority to obligate Defendant, Kia to continue to provide the benefits specified in the Set for Life Program in the event that Hazleton Kia was anable to do so.

- Defendant, Kia's conduct, actions and manifestations in this regard include but are not limited to the following: publicly advertising the Kia brand on local radio stations, local television and on social media; representing Hazleton Kia as its authorized dealer; authorizing and/or otherwise ratifying the advertising campaign undertaken by Hazleton Kia for the Set for Life Program; and authorizing and/or otherwise ratifying the use of its trademarked and internationally known logo on signage and brochures advertising the Set for Life Program.
- 40. When Hazleton Kia ceased operations at the Hazleton Auto Mall in late September 2018, the Homankos subsequently demanded that Defendant, Kia provide the benefits specified in the "Set for Life" program. However, Defendant, Kia wrongfully refused, and continues to refuse to do so.

CLASS ALLEGATIONS

- 41. This action is being brought by Plaintiffs as a Class Action pursuant to Pennsylvania Rules of Civil Procedure 1701 et seq., on Plaintiffs' own behalf and on behalf of a class of persons to which Plaintiffs belong as defined below:
 - 42. Members of Plaintiffs' Class are defined as follows:
 - a. All individuals located within and/or residents of the Commonwealth of Pennsylvania, who purebased or leased automobiles at the Hazleton Auto Mall in Hazle Township, Pennsylvania from the Hazleton Nissan, Hazleton Hyundai and/or Hazleton Kia dealerships during the period of November 1, 2016 through November 30, 2018.
- 43. The following people are excluded from the Class: (1) any Judge or Magistrate presiding over this action and members of their families; (2) the Manufacturers and Dealerships and their subsidiaries, parents, successors, predecessors, and any entity in which the Manufacturers and Dealerships have a controlling interest and Manufacturers' and/or Dealerships' current or

former employees, officers and directors: (3) the Owners and their families; (4) persons who properly execute and file a timely request for exclusion from the Class; (5) persons whose claims have been finally adjudicated on the merits or otherwise released; (6) Plaintiffs' counsel and Defendants' counsel; and (7) the legal representatives, successors and assigns of any such excluded persons.

- 44. The exact number of Class members is currently unknown and unavailable to Plaintiffs, but individual joinder in this case is impracticable. The Class likely consists of at least two thousand individuals. Members of the Class can easily be identified through Dealerships' and/or Manufacturers' records.
- 45. The claims of Plaintiffs as representative parties are typical of the claims of the Class, including, but not limited to the following:
 - a. As with all members of the Class, Plaintiffs were subject to and relied upon the misrepresentations, deceptive sales practices, advertising practices and policies of the Manufacturers. Dealerships and/or Owners in connection with the Set for Life Program;
 - As with all members of the Class, Plaintiffs were induced to purchase vehicles at the Hazleton Auto Mall by the benefits specified in the Set for Life Program;
 - c. As with all members of the Class, Plaintiffs have been harmed by similar or identical misconduct by the Manufacturers, Dealerships and/or Owners in that they were denied the benefits specified in the Set for Life Program;
 - d. Plaintiffs' injuries and/or damages are typical of other members of the Class.
- 46. There are questions of law and fact common to the Class, including, but not limited to the following:

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- a. Whether Plaintiffs and all members of the Class were affered the benefits specified in the Set for Life Program as an inducement upon which they relied, to their detriment, when they purchased and/or leased their vehicles from Dealerships;
- b. Whether Plaintiffs and all members of the Class reasonably relied upon the actions, conduct and/or manifestations of the Manufacturers that the Dealerships possessed the actual or apparent authority to represent and guarantee that the Manufacturers would provide the benefits specified in the Set for Life Program in the event the Dealerships were unable to do so;
- Whether Plaintiffs and all members of the Class have been refused the benefits
 specified in the Set for Life Program by the Manufacturers;
- d. Whether Manufacturers', Dealerships' and Owners' advertising and sales practices in connection with the Set for Life Program were deceptive, thereby violating Pennsylvania's Unfair Trade Practices and Consumer Protection Law, 73 P.S. Sec. 201-1, ct seg; and
- c. Whether Manufacturers', Dealerships' and Owners' outrageous and/or unconscionable acts in connection with the Set for Life Program, as aforedescribed, wanted the award of punitive damages.
- 47. The interests of the Class will be fairly and adequately asserted and protected by the representative parties and their counsel. First, Plaintiffs have no conflict of interest in the maintenance of the Class Action. Second, Plaintiffs' attorneys are experienced in handling and litigating fraud and consumer protection claims. Third, sufficient financial resources are available to assure that the interest of the Class will be protected.
- 48. Adjudicating this controversy as a Class Action would be the fairest and most efficient means of resolution:

- a. Common questions of law and fact predominate over any issues involving only individual Class members.
- the size of the Class is not so great as to cause difficulties in the management
 of this action as a Class Action;
- c. prosecution of separate claims by individual members of the Class would most likely would create a risk of (i) inconsistent or varying adjudications with respect to individual members of the Class which would confront the party opposing the Class with incompatible standards of conduct; (ii) adjudications with respect to individual members of the Class would, as a practical matter, be dispositive of the other members not parties to the adjudications or substantially impair or impede their ability to protect their interests.
- d. to the undersigned's knowledge, there is currently no litigation which has been commenced by any members of the Class involving any of the same issues raised herein;
- e. this forum is appropriate for the litigation of the claims of the entire Class since Plaintiffs and the vast majority of the Class members reside in Luzerne County and since the causes of action and/or the transactions or occurrences giving rise to the causes of action raised herein occurred in Luzerne County;
- f. given the complexities of the issues raised and/or the expenses of litigation,
 the separate claims of individual Class members may be insufficient in amount to support separate actions; and
- g. it is likely that the amount which may be recovered by individual Class members may be so small in relation to the expense and effort of administering the action as not to justify a Class Action.

49. Plaintiffs and Plaintiffs' connsel are unaware of any difficulties that are likely to be encountered in the management of this action that would preclude its maintenance as a Class Action.

COUNTI

(Unfair Trade Practices and Consumer Protection Law) 73 P.S. §§ 201-1, et seq.) (vs. All Defendants)

- 50. Plaintiffs incorporate herein by reference Paragraphs 1 through 49 inclusive, of this Complaint as if the same were more fully set forth herein at length.
- At all relevant times hereto, there was in effect the Pennsylvania Unfair Trade
 Practices and Consumer Protection Law, 73 P.S. Sec. 201-1, et seq. ("UTPCPL")
- 52. The vehicles purchased by Plaintiffs and the other Class members purchased vehicles from Defendants "primarily for personal, family or household purposes" within the meaning of Section 201-9.2 of the UTPCPL.
- 53. Section 201-2(4) of the UTPCPL defines "UNFAIR METHODS OF COMPETITION" and "UNFAIR OR DECEPTIVE ACTS OR PRACTICES" in pertinent part, as follows:
 - (i) l'assing off goods or services as those of another;
 - (ii) Causing likelihood of confusion or of misunderstanding as to the source, sponsorship, approval or certification of goods or services;
 - (iii) Causing likelihood of confusion or of misunderstanding as to affiliation, connection or association with, or certification by, another;
 - (v) Representing that goods or services have sponsorship, approval, characteristics, ingredicuts, uses, benefits or quantities that they do not have or that a person has a sponsorship, approval, status, affiliation or connection that he does not have.

- (vii) Representing that goods or services are of a particular standard, quality or grade, or that goods are of a particular style or model, if they are of another.
- (ix) Advertising goods or services with intent not to sell them as advertised;
- (x) Advertising goods or services with intent not to supply reasonably expectable public demand, unless the advertisement discloses a limitation of quantity;
- (xiv) Failing to comply with the terms or any written guarantee or warranty given to the buyerat, prior to or after a contract for the purchase of goods or services is made.
- (xxi) Engaging in any other fraudulent or deceptive conduct which creates a likelihood of confusion or of misunderstanding.

See, 73 P.S. Section 201-2(4)(i), (ii), (iii), (v), (vii), (ix), (x), (xiv) and (xxi).

- 54. Defendants have violated each of the UTPCPL's provisions referenced in Paragraph 51 by making the false and misleading representations described herein in connection with the Set for Life Program. As a result of Defendants' false and misleading representations, Plaintiffs and members of the Class have suffered "ascertainable losses" as defined by the UTPCPL in that they have been denied the benefits specified and promised in the Set for Life Program.
- 55. At all relevant times hereto, there was in effect Chapter 301 of the Pennsylvania Code, entitled "AUTOMOTIVE INDUSTRY TRADE PRACTICES" ("AITP"). The provisions of Chapter 301 of the AITP are issued under Section 3.1, 73 P.S. Section 201.3.1, of the UTPCPL.
 - 56. Sections 301.1 and 301.2 of the AITP provide in relevant part, as follows:

The following words and tenns, when used in this chapter, have the following meanings, unless the context clearly indicates otherwise:

Advertisement—An oral, written or graphic statement which offers for sale a particular motor vehicle or motor vehicle goods and services or which indicates the availability of a motor vehicle or motor vehicle goods and services, including a statement or representations made in a newspaper, periodical, pamphlet, circular, other publication or on radio or television; contained in a notice, handbill, sign, billbaard, poster, bill, catalog or letter; or printed on or contained in a tag or label which is attached to merchandise.

With respect to an advertisement or sales presentation offering or making available for sale a new or used motor vehicle or maintenance service or repair on a new or used motor vehicle, the following will be considered unfair methods of competition and unfair or deceptive acts or practices:

- (3) The use of an advertisement or sales presentation as part of a plan or scheme not to sell the vehicles or services advertised, or both, or not to sell the vehicles or services advertised or presented at the advertised price. The following will be prima fucie evidence of a plan or scheme not to sell the motor vehicles or services or not to sell the vehicles or services at the advertised or represented prices:
- (i) Refusing to show, display, sell or otherwise provide the goods and services advertised in under the terms of the advertisement.
- (vi) Failing to make delivery of the advertised goods and services within the promised delivery period unless the foilure is caused by reasons beyond the control of the advertiser.
- (4) The failure or refusal to sell a motor vehicle or other goods or services under terms or conditions, including price or warranty, which a motor vehicle manufacturer or dealer or repair shop has advertised or otherwise represented.
- (5) The representation in an advertisement or sales presentation that a motor vehicle or motor vehicle goods or services are of a particular style, model, standard, quality or grade if they are of another
- (6) The making of a representation or statement of a fact in an advertisement or sales presentation if the advertiser or salesperson knows or should know that the representation or statement is fulse and misleading or if the advertiser or salesperson does not have sufficient information upon which a reasonable belief in the truth of the representation could be based.
- (18) The advertising by a motor vehicle manufacturer, dealer or repair shop of a sale or promotion in connection with the sale of a motor vehicle or motor vehicle maintenance or repair services unless the advertisement clearly and conspicuously discloses the expiration date, if any, and other conditions of the sale or promotion,

including but not limited to whether the supply of vehicles or other sale goods is limited and, if so, in what manner.

- 57. Defendants have violated each of the AITP's provisions referenced in Paragraphs 54-55 inclusive, by making the false and misleading representations described herein in connection with the Set for Life Program.
- 58. Plaintiff and Class members have suffered injuries caused by Defendants' false and misleading representations because they would not have purchased the vehicles if they knew the truth and/or would have purchased them on different terms.

COUNT II

(Breach of Contract) vs. All Defendants

- 59. Plaintiffs incorporate herein by reference Paragraphs 1 through 58 inclusive, of this Complaint as if the same were more fully set forth herein at length.
- 60. Defendants represented that they would provide Plaintiffs and Class members with the benefits specified in the Set for Life Program if they agreed to purchase vehicles from Defendant, Dealerships Defendants further represented that the specified benefits in the Set for Life Program would be provided for as long as Plaintiffs and Class members owned their vehicles. Plaintiffs and Class members relied upon said representations as an inducement for their agreement to purchase vehicles from Defendant, Dealerships.
- 61. Defendant, Manufacturers further represented to Plaintiffs and Class members, through Manufacturers' conduct, actions and manifestations to the general public, that Dealerships' possessed the actual and/or apparent authority to obligate Manufacturers to continue to provide the benefits specified in the Set for Life Program in the event that Dealerships were unable to do so.

- 62. Defendants, Manufacturers, Dealerships and Owners were and remain contractually bound to provide the benefits specified in the Set for Life Program to Plaintiffs and Class members. Defendants, Manufacturers and Owners were and remain contractually bound to continue to provide these benefits now that Dealerships have ceased business operations.
- 63. Despite Plaintiffs' and Class members' repeated demands, Defendants, Manufacturers and Owners have wrongfully refused to provide the benefits specified in the Set for Life Program. As a result, Plaintiffs and Class members have been denied the benefit of their bargain.
- 64. Defendants' refusal, as described above, constitutes a breach of their contracts with Plaintiffs and Class members.
- 65. As a direct and proximate result of said breach, Plaintiffs and Class members have suffered and continue to suffer damages, for which they are legally entitled to recover.

COUNT HI

(Unjust Enrichment) vs. All Defendants

- 66. Plaintiffs incorporate herein by reference Paragraphs 1 through 65 inclusive, of this Complaint as if the same were more fully set forth herein at length.
- This Count is being plead in the alternative to the preceding Count II for breach of contract.
- 68. Defendants, through their wrongful and enlawful conduct as described above, have reaped enonnous, ill-gotten profits from the sale of the Manufacturers' vehicles to Plaintiffs and Class members. Defendants' profits would have been reduced, but for their wrongful and unlawful refusal to provide Plaintiffs and Class members with the benefits specified in the Set for Life Program.

- 69. Accordingly, Defendants have been unjustly enriched by their wrongful and unlawful conduct. Defendants should not be allowed to retain the proceeds from the benefits conferred upon them by Plaintiffs and Class members.
- 70. In equity and good conscience, it would be unjust and inequitable to permit Defendants to enrich themselves at Plaintiffs' and Class members' expense.
- 71. Defendants must therefore disgorge their unjustly acquired profits and other monetary benefits resulting from their unlawful conduct and provide restitution to Plaintiffs and Class members.

COUNTIV

(Fraud) vs. All Defendants

- 72. Plaintiffs incorporate herein by reference Paragraphs 1 though 71 inclusive, of this Complaint as if the same were more fully set forth herein at length.
- 73. Defendants represented that they would provide Plaintiffs and Class members with the benefits specified in the Set for Life Program if they agreed to purchase vehicles from Defendant, Dealerships. Defendants further represented that the benefits in the Set for Life Program would be provided for as long as Plaintiffs and Class members owned their vehicles. Said representations were material and were relied upon by Plaintiffs and Class members as an inducement for their decision to purchase vehicles from Defendant, Dealerships.
- 74. Defendant, Manufacturers further represented to Plaintiff's and Class members, through Manufacturers' conduct, actions and manifestations to the general public, that Dealerships' possessed the actual and/or apparent authority to obligate Manufacturers to continue to provide the benefits specified in the Set for Life Program in the event that Dealerships were

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unable to do so. Said representations were material and were relied upon by Plaintiffs and Class members as an inducement for their decision to purchase vehicles from Defendant, Dealerships.

- 75. Defendants knew, or should have known, that their representations were false when made. Plaintiffs and Class members relied upon Defendants' material, false representations to their great detriment when they decided to purchase vehicles from Defendant, Dealerships.
- 76. In addition to their affirmative misrepresentations as afore-described, Defendant, Manufacturers had access to information concerning the dire financial condition of Defendants, Dealerships and Owners which Defendant, Manufacturers concealed from Plaintiffs and the general public.
- 77. Due to their knowledge of the failing financial condition of the Dealerships and Owners, Defendant, Manufacturers knew that the premises made to Plaintiffs and to the general public in the Set for Life Program would not be honored.
- 78. Despite the foregoing, Defendant, Manufacturers allowed Defendants, Dealerships and Owners to continue to make the promises in the Set for Life Program after it was apparent to Defendant, Manufacturers that said promises would not be honored.
- 79. As a direct and proximate result of Defendants' material, fraudulent representations, Plaintiffs and Class members have suffered and will continue to suffer damages, for which they are legally entitled to recover.
- 80. Defendants' conduct, as described above, was wanton, willful, malicious and/or grossly reckless, thereby justifying the imposition of punitive damages against Defendants.

RELIEF DEMANDED

WHEREFORE, Plaintiffs, individually and all on behalf of all others similarly situated, seek judgment against the Defendants as follows:

- a. An order certifying the Class under Rule 1707 of the Pennsylvania Rules of Civil Procedure and naming Plaintiffs as representatives of the Class and Plaintiffs' attorneys as Class Counsel to represent the Class members;
- b. An award of three times the actual and monetary damages sustained by Plaintiffs and the Class members, pursuant to the provisions of the UTPCPL and as set forth in Count I of this Complaint;
- c. An award of actual and compensatory damages, pursuant to Count II of this Complaint;
- d. An award of restitution in the amount of actual and compensatory damages, pursuant to Count III of this Complaint;
 - e. An award of punitive damages, pursuant to Count IV of this Complaint;
- f. An award of prejudgment and post-judgment interest on all amounts awarded:
 - g. An award of attorneys' fees, pursuant to Counts I and III of this Complaint
 - h. An award of expenses and costs of suit; and
 - i. An award of such other relief ns the Court may dccm just and proper.

The damages sought by Plaintiffs, individually and on behalf of all others similarly situated, exceed the jurisdictional arbitration limits to be proven at trial.

Signatures submitted on following page.

Respectfully submitted,

THE SLUSSER LAW FIRM
I certify that this filliply compiles with the provisions of the Public Access Policy of the Unified Juditiol System of Purphylynnia; Case Records of the Appellane and Trial Course that, require filling confidential information and documents differently that non-confidential information and documents.

By:

CHRISTOPHER B. SLUSSER, ESQUIRE

Supr. ID #78609

By:

JOHN M. SOLT, ESQUIRE Supr. ID#89146

By:

OSEPH'B BARANKO, JR., PSQUIRE

Supr. JD # 39124

By:

JEVFREY A. ROCKMAN, ESQUIRE

Supr. ID # 47463

By:

JOHN/LUCAS, ESQUIRE

Supr. ID # 53503

1620 N. Church St., Stc. 1

Hazleton, PA 18202

Telephone: 570-453-0463

Attorneys for Plaintiffs

:

THE SLUSSER LAW FIRM

BY: CHRISTOPHER B. SLUSSER, ESQUIRE

IDENTIFICATION NO. 78609

JOHN M. SOLT, ESQUIRE **IDENTIFICATION NO. 89146**

JOSEPH R. BARANKO, JR., ESQUIRE **IDENTIFICATION NO. 39124**

JEFFREY A. ROCKMAN, ESQUIRE **IDENTIFICATION NO. 47463**

JOHN LUCAS, ESOUIRE **IDENTIFICATION NO. 53503**

1620 NORTH CHURCH STREET, SUITE 1 HAZLETON, PA 18202 (570) 453-0463

IN THE COURT OF COMMON PLEAS

ATTORNEYS FOR PLAINTIFFS

OF LUZERNE COUNTY

CLASS ACTION COMPLAINT

JURY TRIAL DEMANDED

CIVIL ACTION NO.

2020-07988

DAVID HAGENBAUGH and

HEATHER HAGENBAUGH, his wife

309 Plymouth Avenue

Wilkes-Barre, PA 18702; on behalf of themselves and all others similarly situated

MICHAEL P. HOMANKO, JR.

349 West 30th Street

Hazle Township, PA 18202; on behalf of himself and all others similarly situated

SHERRI A. HOMANKO

349 West 30th Street

Hazle Township, PA 18202; on behalf of herself and all others similarly situated

and

FREDERICK L. LUBRECHT and MARIANNE P. LUBRECHT, his wife

269 Turnberry Lane

Hazle Township, PA 18202; on behalf of themselves and all others similarly situated

Plaintiffs

VS.

NISSAN NORTH AMERICA d/b/a

NISSAN USA

One Nissan Way Franklin, TN 37067;

HYUNDAI MOTOR COMPANY

10550 Talbert Avenue Fountain Valley, CA 92708;

KIA MOTORS AMERICA

111 Peters Canyon Road Irvine, CA 92606;

AIRPORT ROAD MOTORS N., LLC. d/b/a HAZLETON NISSAN

661 Airport Road, Hazle Township, PA 18202;

AIRPORT ROAD MOTORS HY., LLC. d/b/a HAZLETON HYUNDAI

703 Airport Road Hazle Township, PA 18202;

AIRPORT ROAD MOTORS K, LLC d/b/a HAZLETON KIA

701 Airport Road, Hazle Township, PA 18202;

MICHAEL S. SAPORITO

382 Old York Road Hamilton, NJ 08620;

ANTONIO D. PIERCE

1376 Via Romero Palos Verdes Estates, CA 90274;

and

BELOW.

JESSIE W. ARMSTEAD 2300 Top Rail Lane Southlake, TX 76092

Defendants

AVISO

the claims set forth in the following pages, you must take action within twenty (20) days after this Complaint and notice are served, by entering a written appearance personally or by attorney and filing in writing with the court your defenses or objection to the claims set forth against you. You are warned that if you fail to do so the case may proceed without you and a judgment may be entered against you by the court without further notice for any money claimed in the Complaint or for any other claim or relief requested by the plaintiff. You may lose money or property or other rights important to you. YOU SHOULD TAKE THIS PAPER TO YOUR LAWYER AT ONCE. IF YOU DO NOT HAVE

A LAWYER, GO TO OR TELEPHONE THE OFFICE SET FORTH

THIS OFFICE CAN PROVIDE YOU WITH

NOTICE

YOU HAVE BEEN SUED IN COURT. If you wish to defend against

A USTED SE LE HA DEMANDADO EN LA CORTE. Si usted quiere defenderse contra la demanda expuesta en las siguientes páginas, tiene que tomar acción en un plazo de los viente (20) diás después que reciba esta demanda y aviso, por presenter una notificación de comparecencia escrita personalmente o por un abogado y radicar por escrito en law Corte sus defensas u objeciones a las demandas presentadas en su contra. Se le advierte que si falla en hacerlo, el caso podría seguir adelante sin usted y un fallo podria ser dictado en su contra por law Corte sin previo aviso por cualquier dinero reclamado en la demanda o por cualquier otro reclamo o desagravio pedido por el/la demandante. Puede que usted pierda dinero o propiedad u otros derechos importantes para usted. USTED

INFORMATION ABOUT HIRING A LAWYER. IF YOU CANNOT AFFORD TO HIRE A LAWYER, THIS OFFICE MAY BE ABLE TO PROVIDE YOU WITH INFORMATION ABOUT AGENCIES THAT MAY OFFER LEGAL SERVICES TO ELIGIBLE PEOPLE AT A REDUCED RATE OR NO FEE.

North Penn Legal Services, Inc. 33 North Main Street Suite 200 Pittston, PA 18640 (570) 299-4100 (855) 236-6405 Toll Free (570) 824-0001 Fax

101 West Broad Street Suite 713 Hazleton, PA 18201 (570) 455-9512 (877) 953-4250 Toll Free (570) 455-3625 Fax DEBE LLEVAR ESTE DOCUMENTO A SU ABOGADO INMEDIATAMENTE. SI NO TIENE ABOGADO, DIRÍJASE O LLAME POR TELÉFONO A LA OFICINA CUYA DIRECCIÓN SE ENCUENTRA ABAJO. ESTA OFICINA PUEDE PROVEERLE CON INFORMACIÓN SOBRE COMO CONTRATAR UN ABOGADO. SI NO TIENE LOS FONDOS SUFICIENTES PARA CONTRATAR UN ABOGADO, ESTA OFICINA PODRÍA PROPORCIONARLE INFORMATCIÓN ACERCA DE AGENCIAS QUE PUEDAN OFRECERLES SERVICIOS LEGALES A PERSONAS QUE REÚNAN LOS REQEQUISTOS A UN HONORARIO REDUCIDO O GRATIS.

Servicious Legales de North Penn, Inc. 33 la Calle Main del Norte Oficina 200 Pittston, PA 18640 (570) 299-4100 (855) 236-6405 Llamada gratuita (570) 824-0001 Fax

101 la Calle Brod del Oeste Oficina 513 Hazleton, PA 18201 (570) 455-9512 (877) 953-4250 Llamada gratuita (570) 455-3625 Fax

SHERIFF'S OFFICE OF LUZERNE COUNTY

Brian M. Szumski Sheriff



C. David Pedri County Manager

Joan Hoggarth
Director of Judicial Services & Records

DAVID HAGENBAUGH (et al.)
vs.
NISSAN NORTH AMERICA DBA NISSAN USA (et al.)

Case Number 7988-2020

SHERIFF'S RETURN OF SERVICE

09/10/2020 10:16 AM - DEPUTY WANDA J. BABULA, BEING DULY SWORN ACCORDING TO LAW, DEPOSES AND SAYS, AN ATTEMPT TO SERVE THE COMPLAINT & NOTICE UPON AIRPORT ROAD MOTORS N LLC DBA HAZLETON NISSAN, AT 661 AIRPORT RD, HAZLE TWP, PA 18202, WAS UNSUCCESSFUL. COMPLAINT & NOTICE RETURNED AS NOT FOUND.

UNDER NEW OWNERSHIP. LITHIA HAZLETON H LLC HAZLETON HONDA. JERI NACE - RECEPTIONIST, DAVID LEWIS - MANAGER.

WANDA J. BABULA, DEPUTY

09/10/2020 10:16 AM - DEPUTY WANDA J. BABULA, BEING DULY SWORN ACCORDING TO LAW, DEPOSES AND SAYS, AN ATTEMPT TO SERVE THE COMPLAINT & NOTICE UPON AIRPORT ROAD MOTORS HY LLC DBA HAZLETON HYUNDAI, AT 703 AIRPORT RD, HAZLE TWP, PA 18202, WAS UNSUCCESSFUL. COMPLAINT & NOTICE RETURNED AS NOT FOUND.

UNDER NEW OWNERSHIP. LITHIA HAZLETON H LLC HAZLETON HONDA. JERI NACE - RECEPTIONIST, DAVID LEWIS - MANAGER.

WANDA J. BABULA, DEPUTY

09/10/2020 10:16 AM - DEPUTY WANDA J. BABULA, BEING DULY SWORN ACCORDING TO LAW, DEPOSES AND SAYS, AN ATTEMPT TO SERVE THE COMPLAINT & NOTICE UPON AIRPORT ROAD MOTORS K LLC DBA HAZLETON KIA, AT 701 AIRPORT RD, HAZLE TWP, PA 18202, WAS UNSUCCESSFUL. COMPLAINT & NOTICE RETURNED AS NOT FOUND.

UNDER NEW OWNERSHIP. LITHIA HAZLETON H LLC HAZLETON HONDA. JERI NACE - RECEPTIONIST, DAVID LEWIS - MANAGER.

WANDA J. BABULA, DEPUTY

SO ANSWERS.

BRIAN M. SZUMSKI, SHERIFF

September 14, 2020

PROTHONOTARYLUZERNECOUNTY FILEDSEP15'20pm1:33

(c) CountySuite Sheriff, Teleosoft, Inc.

THE SLUSSER LAW FIRM

RY: CHRISTOPHER B. SLUSSER, ESQUIRE

IDENTIFICATION NO. 78609

JOHN M. SOLT, ESQUIRE **IDENTIFICATION NO. 89146**

JOSEPH R. BARANKO, JR., ESQUIRE

IDENTIFICATION NO. 39124

JEFFREY A. ROCKMAN, ESOUIRE **IDENTIFICATION NO. 47463**

DAVID HAGENBAUGH and HEATHER

JOHN LUCAS, ESQUIRE **IDENTIFICATION NO. 53503**

1620 NORTH CHURCH STREET, SUITE 1 HAZLETON, PA 18202 (570) 453-0463

IN THE COURT OF COMMON PLEAS

ATTORNEYS FOR PLAINTIFFS

HAGENBAUGH, his wife • on behalf of themselves and all others (*) OF LUZERNE COUNTY

:::

similarly situated; :

MICHAEL P. HOMANKO, JR. :

on behalf of himself and all others similarly CLASS ACTION COMPLAINT *;

situated;

SHERRI A. HOMANKO

on behalf of herself and all others similarly JURY TRIAL DEMANDED

situated:

and

FREDERICK L. LUBRECHT and MARIANNE P. LUBRECHT, his wife

on behalf of themselves and all others similarly situated,

Plaintiffs

VS.

NISSAN NORTH AMERICA d/b/a NISSAN

HYUNDAI MOTOR COMPANY;

KIA MOTORS AMERICA;

AIRPORT ROAD MOTORS N., LLC. d/b/a

HAZLETON NISSAN;

AIRPORT ROAD MOTORS HY., LLC.

d/b/a HAZLETON HYUNDAI;

AIRPORT ROAD MOTORS K, LLC d/b/a

HAZLETON KIA;

MICHAEL S. SAPORITO;

ANTONIO D, PIERCE; AND

JESSIE W. ARMSTEAD,

Defendants

CIVIL ACTION NO. 2020-07988

AFFIDAVIT OF SERVICE

I, Christopher B. Slusser, Esquire, counsel for the Plaintiffs hereby certify that a true and correct copy of the Complaint in the above captioned matter has been served upon the Defendant, Nissan North America d/b/a Nissan USA, by certified mail, return receipt requested, as evidenced by the return receipt attached hereto as Exhibit "A", addressed as follows:

> Nissan North America d/b/a Nissan USA One Nissan Way Franklin, TN 37067

> > Respectfully submitted,

THE SLUSSER LAW FIRM

IRISTOPHER B. SLUSSER, ESQUIRE

Attorney ID 78609

SWORN TO and SUBSCRIBED before

me this 18 day of September, 2020.

Mary Bay Back

Notary Public

Commonwealth of Pennsylvania - Notary Seal Mary Kay Davis, Notary Public Luzerne County

My commission expires December 1, 2021 Commission number 1253162

MEMBER, PENNSYLVANIA ASSOCIATION OF NOTARIES

SENDER COMPLETE THIS SECTION	COMPLETE THIS SECTION ON DELIVERY
 Complete items 1, 2, and 3. Print your name and address on the reverse so that we can return the card to you. Attach this card to the back of the mallplece, or on the front if space permits. 	A. Signature X Agent Addressee Districtived by (Winted Name) Alison S. Rice
1. Article Addressed to: Nissan North America d/b/a Nissan USA One Nissan Way Franklin, TN 37067	D. Is delivery address different from item 1? ☐ Yes If YES, enter delivery address below: ☐ No
9590 9402 6000 0069 2359 86	3. Service Type □ Adult Signature □ Adult Signature Restricted Delivery □ Certified Mell® Sestricted Delivery □ Collect on Delivery □ Collect on Delivery Restricted Delivery □ Insured Mell Restricted Delivery □ Insured Mell Restricted Delivery □ Insured Mell Restricted Delivery □ Return Receipt for Merchandise □ Signature Confirmation □ Signature Confirmation □ Restricted Delivery □ (over \$500)
PS Form 3811, July 2015 PSN 7530-02-000-9053	Domestic Return Receipt

Exhibit "A"

THE SLUSSER LAW FIRM

BY: CHRISTOPHER B. SLUSSER, ESQUIRE

IDENTIFICATION NO. 78609

JOHN M. SOLT, ESQUIRE IDENTIFICATION NO. 89146

JOSEPH R. BARANKO, JR., ESQUIRE IDENTIFICATION NO. 39124

JEFFREY A. ROCKMAN, ESQUIRE IDENTIFICATION NO. 47463

JOHN LUCAS, ESQUIRE IDENTIFICATION NO. 53503

1620 NORTH CHURCH STREET, SUITE 1 HAZLETON, PA 18202 (570) 453-0463

ATTORNEYS FOR PLAINTIFFS

OF LUZERNE COUNTY

IN THE COURT OF COMMON PLEAS

CLASS ACTION COMPLAINT

JURY TRIAL DEMANDED

CIVIL ACTION NO. 2020-07988

DAVID HAGENBAUGH and HEATHER HAGENBAUGH, his wife

on behalf of themselves and all others

similarly situated;

MICHAEL P. HOMANKO, JR.

on behalf of himself and all others similarly

situated;

SHERRI A. HOMANKO

on behalf of herself and all others similarly

situated;

and

FREDERICK L. LUBRECHT and MARIANNE P. LUBRECHT, his wife on behalf of themselves and all others

similarly situated,

Plaintiffs

VS.

NISSAN NORTH AMERICA d/b/a NISSAN

USA;

HYUNDAI MOTOR COMPANY;

KIA MOTORS AMERICA;

AIRPORT ROAD MOTORS N., LLC. d/b/a

HAZLETON NISSAN;

AIRPORT ROAD MOTORS HY., LLC.

d/b/a HAZLETON HYUNDAI;

AIRPORT ROAD MOTORS K, LLC d/b/a

HAZLETON KIA:

MICHAEL S. SAPORITO;

ANTONIO D. PIERCE; AND

JESSIE W. ARMSTEAD,

Defendants

AFFIDAVIT OF SERVICE

I, Christopher B. Slusser, Esquire, counsel for the Plaintiffs hereby certify that a true and correct copy of the Complaint in the above captioned matter has been served upon the Defendant, Kia Motors America, by certified mail, return receipt requested, as evidenced by the return receipt attached hereto as Exhibit "A", addressed as follows:

> Kia Motors America 111 Peters Canyon Road Irvine, CA 92606

> > Respectfully submitted,

THE SLUSSER LAW FIRM

By

EHRISTOPHER B. SLUSSER, ESQUIRE

Attorney ID 78609

SWORN TO and SUBSCRIBED before

Commonwealth of Pennsylvania - Notary Seal Mary Kay Davis, Notary Public Luzerne County

My commission expires December 1, 2021 Commission number 1253162 MEMBER, PENNSYLVANIA ASSOCIATION OF NOTARIES

and the second s	
SENDER COMPLETE THIS SECTION	COMPLETE THIS SECTION ON DELIVERY
 Complete items 1, 2, and 3. Print your name and address on the reverse so that we can return the card to you. Attach this card to the back of the mailplece, or on the front if space permits. 	A. Signature X
1. Article Addressed to: Kia Motors America 111 Peters Canyon Road Irvine, CA 92606	D. Is delivery address different from Item 17 II Yes If YES, enter delivery address below: Mailroom: Kia Motors America 111 Peters Canyon Rd Irvine, CA 92606
9590 9402 6000 0069 2359 93 2. Article Number (Transfer from service lahell - 17020 1290 0001 1979 3832)	3. Service Type
PS Form 3811, July 2015 PSN 7530-02-000-9053	Domestic Return Receipt

Exhibit "A"

THE SLUSSER LAW FIRM

BY: CHRISTOPHER B. SLUSSER, ESQUIRE

IDENTIFICATION NO. 78609

JOHN M. SOLT, ESQUIRE IDENTIFICATION NO. 89146

JOSEPH R. BARANKO, JR., ESQUIRE IDENTIFICATION NO. 39124

JEFFREY A. ROCKMAN, ESQUIRE IDENTIFICATION NO. 47463

JOHN LUCAS, ESQUIRE IDENTIFICATION NO. 53503

1620 NORTH CHURCH STREET, SUITE 1 - HAZLETON, PA 18202 (570) 453-0463

ATTORNEYS FOR PLAINTIFFS

DAVID HAGENBAUGH and HEATHER :

HAGENBAUGH, his wife

on behalf of themselves and all others

similarly situated;

MICHAEL P. HOMANKO, JR.

on behalf of himself and all others similarly

situated;

SHERRI A, HOMANKO

on behalf of herself and all others similarly

situated;

and

FREDERICK L. LUBRECHT and

MARIANNE P. LUBRECHT, his wife

on behalf of themselves and all others

similarly situated,

Plaintiffs

VS.

NISSAN NORTH AMERICA d/b/a NISSAN

USA;

HYUNDAI MOTOR COMPANY;

KIA MOTORS AMERICA;

AIRPORT ROAD MOTORS N., LLC. d/b/a

HAZLETON NISSAN;

AIRPORT ROAD MOTORS HY., LLC.

d/b/a HAZLETON HYUNDAI;

AIRPORT ROAD MOTORS K, LLC d/b/a

HAZLETON KIA;

MICHAEL S. SAPORITO;

ANTONIO D. PIERCE; AND

JESSIE W. ARMSTEAD,

Defendants

IN THE COURT OF COMMON PLEAS

OF LUZERNE COUNTY

CLASS ACTION COMPLAINT

JURY TRIAL DEMANDED

CIVIL ACTION NO. 2020-07988

AFFIDAVIT OF SERVICE

I, Christopher B. Slusser, Esquire, counsel for the Plaintiffs hereby certify that a true and correct copy of the Complaint in the above captioned matter has been served upon the Defendant, Hyundai Motor Company, by certified mail, return receipt requested, as evidenced by the return receipt attached hereto as Exhibit "A", addressed as follows:

> Hyundai Motor Company 10550 Talbert Avenue Fountain Valley, CA 92708

> > Respectfully submitted,

THE SLUSSER LAW FIRM

By

CHRISTOPHER B. SLUSSER, ESQUIRE

Attorney ID 78609

SWORN TO and SUBSCRIBED before

_day of September, 2020.

Commonwealth of Pennsylvania - Notary Seal Mary Kay Davis, Notary Public

Luzerne County My commission expires December 1, 2021

Commission number 1253162

MEMBER, PENNSYLVANIA ASSOCIATION OF NOTARIES

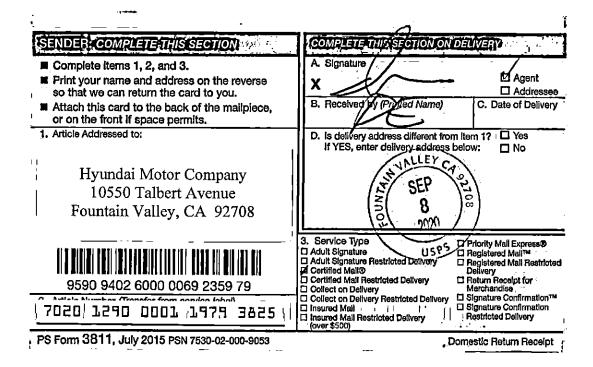


Exhibit "A"

THE SLUSSER LAW FIRM

BY: CHRISTOPHER B. SLUSSER, ESQUIRE

IDENTIFICATION NO. 78609

JOHN M. SOLT, ESQUIRE IDENTIFICATION NO. 89146

JOSEPH R. BARANKO, JR., ESQUIRE IDENTIFICATION NO. 39124

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JOHN LUCAS, ESQUIRE IDENTIFICATION NO. 53503

1620 NORTH CHURCH STREET, SUITE 1 HAZLETON, PA 18202 (570) 453-0463 ATTORNEYS FOR PLAINTIFFS

DAVID HAGENBAUGH and

HEATHER HAGENBAUGH, his wife on behalf of themselves and all others similarly situated;

MICHAEL P. HOMANKO, JR.

on behalf of himself and all others similarly situated;

SHERRI A. HOMANKO

on behalf of herself and all others similarly situated;

and

FREDERICK L. LUBRECHT and MARIANNE P. LUBRECHT, his wife on behalf of themselves and all others similarly situated,

Plaintiffs

vs.

NISSAN NORTH AMERICA d/b/a
NISSAN USA;
HYUNDAI MOTOR COMPANY;
KIA MOTORS AMERICA;
AIRPORT ROAD MOTORS N., LLC. d/b/a
HAZLETON NISSAN;
AIRPORT ROAD MOTORS HY., LLC.
d/b/a HAZLETON HYUNDAI;
AIRPORT ROAD MOTORS K, LLC d/b/a
HAZLETON KIA;
MICHAEL S. SAPORITO;
ANTONIO D. PIERCE; AND
JESSIE W. ARMSTEAD,

Defendants

IN THE COURT OF COMMON PLEAS

OF LUZERNE COUNTY

CLASS ACTION COMPLAINT

JURY TRIAL DEMANDED

٠٠.

CIVIL ACTION NO. 2020-07988

PRAECIPE TO REINSTATE COMPLAINT

TO THE PROTHONOTARY OF LUZERNE COUNTY:

Please REINSTATE the COMPLAINT in the above-referenced matter. Service attempts have been made, but service of the aforesaid Complaint was not effectuated upon the above-named Defendants.

Respectfully submitted,

THE SLUSSER LAW FIRM

I certify that this filing complies with the provisions of the Public Access Policy of the Unified Judicial System of Pennsylvania; Case Records of the Appellate and Trial Courts that require filing confidential information and documents differently that non-confidential information and documents.

By:

CHRISTOPHER B. SLUSSER, ESQUIRE

Supr. ID #78609

1620 N. Church St., Ste. 1

Hazleton, PA 18202

Telephone: 570-453-0463

Attorneys for Plaintiffs

THE SLUSSER LAW FIRM

BY:

CHRISTOPHER B. SLUSSER, ESQUIRE

IDENTIFICATION NO. 78609

JOHN M. SOLT, ESQUIRE IDENTIFICATION NO. 89146

JOSEPH R. BARANKO, JR., ESQUIRE IDENTIFICATION NO. 39124

JEFFREY A. ROCKMAN, ESQUIRE IDENTIFICATION NO. 47463

JOHN LUCAS, ESQUIRE IDENTIFICATION NO. 53503

1620 NORTH CHURCH STREET, SUITE 1 HAZLETON, PA 18202 (570) 453-0463

IN THE COURT OF COMMON PLEAS

ATTORNEYS FOR PLAINTIFFS

OF LUZERNE COUNTY

CLASS ACTION COMPLAINT

JURY TRIAL DEMANDED

CIVIL ACTION NO. <u>2020-07988</u>

DAVID HAGENBAUGH and

HEATHER HAGENBAUGH, his wife

309 Plymouth Avenue

Wilkes-Barre, PA 18702; on behalf of themselves

and all others similarly situated

MICHAEL P. HOMANKO, JR.

349 West 30th Street

Hazle Township, PA 18202; on behalf of himself

and all others similarly situated

SHERRI A. HOMANKO

349 West 30th Street

Hazle Township, PA 18202; on behalf of herself and all others similarly situated

and

FREDERICK L. LUBRECHT and MARIANNE P. LUBRECHT, his wife

269 Turnberry Lane

Hazle Township, PA 18202; on behalf of themselves and all others similarly situated

Plaintiffs

vs.

NISSAN NORTH AMERICA d/b/a

NISSAN USA

One Nissan Way Franklin, TN 37067;

HYUNDAI MOTOR COMPANY

10550 Talbert Avenue Fountain Valley, CA 92708;

KIA MOTORS AMERICA

111 Peters Canyon Road Irvine, CA 92606;

AIRPORT ROAD MOTORS N., LLC.

d/b/a HAZLETON NISSAN

661 Airport Road.

Hazle Township, PA 18202;

AIRPORT ROAD MOTORS HY., LLC.

d/b/a HAZLETON HYUNDAI

703 Airport Road

Hazle Township, PA 18202;

AIRPORT ROAD MOTORS K, LLC

d/b/a HAZLETON KIA

701 Airport Road,

Hazle Township, PA 18202;

MICHAEL S. SAPORITO

382 Old York Road Hamilton, NJ 08620;

ANTONIO D. PIERCE

1376 Via Romero

Palos Verdes Estates, CA 90274;

and

JESSIE W. ARMSTEAD

2300 Top Rail Lane Southlake, TX 76092

NOTICE YOU HAVE BEEN SUED IN COURT. If you wish to defend against

Defendants

the claims set forth in the following pages, you must take action within twenty (20) days after this Complaint and notice are served, by entering a written appearance personally or by attorney and filing in writing with the court your defenses or objection to the claims set forth against you. You are warned that if you fail to do so the case may proceed without you and a judgment may be entered against you by the court without further notice for any money claimed in the Complaint or for any other claim or relief requested by the plaintiff. You may lose money or property or other rights important to you. YOU SHOULD TAKE THIS

PAPER TO YOUR LAWYER AT ONCE. IF YOU DO NOT HAVE A LAWYER, GO TO OR TELEPHONE THE OFFICE SET FORTH BELOW. THIS OFFICE CAN PROVIDE YOU WITH AVISO

A USTED SE LE HA DEMANDADO EN LA CORTE,

Si usted quiere defenderse contra la demanda expuesta en las siguientes páginas, tiene que tomar acción en un plazo de los viente (20) diás después que reciba esta demanda y aviso, por presenter una notificación de comparecencia escrita personalmente o por un abogado y radicar por escrito en law Corte sus defensas u objeciones a las demandas presentadas en su contra. Se le advierte que si falla en hacerlo, el caso podría seguir adelante sin usted y un fallo podría ser dictado en su contra por law Corte sin previo aviso por cualquier dinero reclamado en la demanda o por cualquier otro reclamo o desagravio pedido por el/la demandante. Puede que usted pierda dinero o propiedad u otros derechos importantes para usted. USTED

INFORMATION ABOUT HIRING A LAWYER. IF YOU CANNOT AFFORD TO HIRE A LAWYER, THIS OFFICE MAY BE ABLE TO PROVIDE YOU WITH INFORMATION ABOUT AGENCIES THAT MAY OFFER LEGAL SERVICES TO ELIGIBLE PEOPLE AT A REDUCED RATE OR NO FEE.

North Penn Legal Services, Inc. 33 North Main Street Suite 200 Pittston, PA 18640 (570) 299-4100 (855) 236-6405 Toll Free (570) 824-0001 Fax

101 West Broad Street Suite 713 Hazleton, PA 18201 (570) 455-9512 (877) 953-4250 Toll Free (570) 455-3625 Fax DEBE LLEVAR ESTE DOCUMENTO A SU ABOGADO INMEDIATAMENTE. SI NO TIENE ABOGADO, DIRÍJASE O LLAME POR TELÉFONO A LA OFICINA CUYA DIRECCIÓN SE ENCUENTRA ABAJO. ESTA OFICINA PUEDE PROVEERLE CON INFORMACIÓN SOBRE COMO CONTRATAR UN ABOGADO. SI NO TIENE LOS FONDOS SUFICIENTES PARA CONTRATAR UN ABOGADO, ESTA OFICINA PODRÍA PROPORCIONARLE INFORMATCIÓN ACERCA DE AGENCIAS QUE PUEDAN OFRECERLES SERVICIOS LEGALES A PERSONAS QUE REÚNAN LOS REQEQUISTOS A UN HONORARIO REDUCIDO O GRATIS.

Servicious Legales de North Penn, Inc. 33 la Callo Main del Norte Oficina 200 Pittston, PA 18640 (570) 299-4100 (855) 236-6405 Llamada gratuita (570) 824-0001 Fax

101 la Calle Brod del Oeste Oficina 513 Hazleton, PA 18201 (570) 455-9512 (877) 953-4250 Llamada gratuita (570) 455-3625 Fax ::

THE SLUSSER LAW FIRM

BY:

CHRISTOPHER B. SLUSSER, ESQUIRE IDENTIFICATION NO. 78609

JOHN M. SOLT, ESQUIRE IDENTIFICATION NO. 89146

JOSEPH R. BARANKO, JR., ESQUIRE IDENTIFICATION NO. 39124

JEFFREY A. ROCKMAN, ESQUIRE IDENTIFICATION NO. 47463

JOHN LUCAS, ESQUIRE IDENTIFICATION NO. 53503

1620 NORTH CHURCH STREET, SUITE 1 HAZLETON, PA 18202 (570) 453-0463 ATTORNEYS FOR PLAINTIFFS

DAVID HAGENBAUGH and

HEATHER HAGENBAUGH, his wife

309 Plymouth Avenue

Wilkes-Barre, PA 18702; on behalf of themselves and all others similarly situated

MICHAEL P. HOMANKO, JR.

349 West 30th Street

Hazle Township, PA 18202; on behalf of himself

and all others similarly situated

SHERRI A. HOMANKO

349 West 30th Street

Hazle Township, PA 18202; on behalf of herself

and all others similarly situated

and

FREDERICK L. LUBRECHT and MARIANNE P. LUBRECHT, his wife

269 Turnberry Lane

Hazle Township, PA 18202; on behalf of

themselves and all others similarly situated

Plaintiffs

VS.

NISSAN NORTH AMERICA d/b/a

NISSAN USA

One Nissan Way

Franklin, TN 37067;

HYUNDAI MOTOR COMPANY

10550 Talbert Avenue

IN THE COURT OF COMMON PLEAS

OF LUZERNE COUNTY

CLASS ACTION COMPLAINT

JURY TRIAL DEMANDED

CIVIL ACTION NO. 2020-07 988

Reinstate Complaint

The Within Complaint is Hereby Reinstated

Civil Records Office Per:

9/24/2020

aw

Fountain Valley, CA 92708;

KIA MOTORS AMERICA 111 Peters Canyon Road Irvine, CA 92606;

AIRPORT ROAD MOTORS N., LLC. d/b/a HAZLETON NISSAN , 661 Airport Road, Hazle Township, PA 18202;

AIRPORT ROAD MOTORS HY., LLC. d/b/a HAZLETON HYUNDAI
703 Airport Road
Hazle Township, PA 18202;

AIRPORT ROAD MOTORS K, LLC d/b/a HAZLETON KIA '701 Airport Road, Hazle Township, PA 18202;

MICHAEL S. SAPORITO 382 Old York Road Hamilton, NJ 08620;

ANTONIO D. PIERCE 1376 Via Romero Palos Verdes Estates, CA 90274;

and

JESSIE W. ARMSTEAD 2300 Top Rail Lane Southlake, TX 76092

Defendants

CLASS ACTION COMPLAINT

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Plaintiffs, David Hagenbaugh and Heather Hagenbaugh, his wife, Michael P. Homanko, Jr. and Sherri A. Homanko, and Frederick L. Lubrecht and Marianne P. Lubrecht, his wife, hereby bring this action individually and behalf of all others similarly situated (hereafter, the "Class") pursuant to Pennsylvania Rules of Civil Procedure 1701 et. seq. against Defendants herein named

for fraudulently inducing consumers into purchasing and/or leasing new vehicles by offering free services under a certain "Set for Life Program", which is more fully described herein. Plaintiffs allege as follows upon personal knowledge as to themselves and their own acts and experiences, and as to all other matters, upon information and belief, including investigation conducted by their attorneys.

THE PARTIES

- 1. Plaintiffs, David Hagenbaugh and Heather Hagenbaugh, his wife (collectively referred to herein as the "Hagenbaughs"), are adult individuals residing at 308 Plymouth Avenue, Wilkes-Barre, Luzerne County, Pennsylvania 18702.
- 2. Plaintiff's, Michael P. Homanko, Jr. and Sherri A. Homanko (collectively referred to herein as the "Homankos"), are adult individuals residing at 349 West 30th Street, Hazle Township, Luzerne County, Pennsylvania 18202. Michael P. Homanko, Jr. is the father of Sherri A. Homanko.
- 3. Plaintiff, Frederick L. Lubrecht and Marianne P. Lubrecht his wife (collectively referred to herein as the "Lubrechts"), are adult individuals residing at 269 Turnberry Lane, Hazle Township, Luzerne County, Pennsylvania 18202.
- 4. Defendant, Nissan North America d/b/a Nissan USA ("Nissan") is, upon information and belief, a corporation organized and existing under the laws of the State of California, with its corporate headquarters located at One Nissan Way, Franklin, Tennessee 37067.
- 5. Defendant, Hyundai Motor Company ("Hyundai") is, upon information and belief, a corporation organized under the laws of the State of California, with its corporate headquarters located at 10550 Talbert Ave., Fountain Valley, California 92708.

3

- 6. Defendant, Kia Motors America ("Kia") is, upon information and belief, a corporation organized and existing under the laws of the State of California, with its corporate headquarters located at 111 Peters Canyon Road, Irvine, California 92606. At all times material hereto, Defendant, Kia was/is a subsidiary of Defendant, Hyundai, which owns approximately one-third of Kia's stock and is Kia's largest stakeholder. (Defendants, Hyundai, Nissan and Kia are hereinafter sometimes collectively referred to as the "Manufacturers.")
- 7. Defendant, Airport Road Motors N., LLC. d/b/a Hazleton Nissan ("Hazleton Nissan"), is a limited liability corporation organized and existing under the laws of the Commonwealth of Pennsylvania with a current or former place of business located at 661 Airport Road, Hazle Township, Luzerne County, Pennsylvania 18202. At all-times material hereto, Hazleton Nissan was an authorized Nissan dealer.
- 8. Defendant, Airport Road Motors Hy., LLC. d/b/a Hazleton Hyundai ("Hazleton Hyundai"), is a limited liability corporation organized and existing under the laws of the Commonwealth of Pennsylvania with a current or former place of business located at 703 Airport Road, Hazle Township, Luzerne County, Pennsylvania 18202. At all times material hereto, Hazleton Hyundai was an authorized Hyundai dealer.
- 9. Defendant, Airport Road Motors K, LLC. d/b/a Hazleton Kia ("Hazleton Kia"), is a limited liability corporation organized and existing under the laws of the Commonwealth of Pennsylvania with a current or former place of business located at 701 Airport Road, Hazle Township, Luzerne County, Pennsylvania 18202. At all times material hereto, Defendant, Hazleton Kia was an authorized Kia dealer. (Defendants, Hazleton Nissan, Hazleton Hyundai and Hazleton Kia are hereinafter sometimes collectively referred to as the "Dealerships.")
- 10. Defendant, Michael S. Saporito ("Saporito"), is an adult individual residing at 382 Old York Road, Hamilton, New Jersey 08620.

- Defendant, Antonio D. Pierce ("Pierce"), is an adult individual residing at 1376 Via
 Romero, Palos Verdes Estates, California 90274.
- 12. Defendant, Jessie W. Armstead ("Armstead"), is an adult individual residing at 2300 Top Rail Lane, Southlake, Texas 76092. (Defendants, Saporito, Pierce and Armistead are hereinafter sometimes collectively referred to as the "Owners.")
- 13. At all times material hereto, Dealerships were owned and/or controlled by the Owners. At all times material hereto, Owners personally directed, participated or cooperated in the misfeasance that forms the basis of this Complaint and as such, can be held personally liable therefore under Pennsylvania case precedent.
- 14. Whenever any reference is made in this Complaint to any representation, act or transaction of the Dealerships, or any principals, officers, directors, employees, agents, or representatives thereof, including but not limited to the Owners, such allegations shall be deemed to mean that such principals, officers, directors, employees, agents or representatives of the Dealerships, whether they were acting on their own behalf or for their own benefit, did or authorized such representations, acts or transactions on behalf of the Manufacturers and, based upon the Manufacturers' actions and/or conduct, possessed the actual or apparent authority to do so.

FACTUAL HISTORY

15. Sometime in or about 2014, Owners agreed to open a retail auto mall in Hazle Township, Luzerne County, Pennsylvania known as the Hazleton Auto Mall, which was to consist of separate Nissan, Hyundai, Kia and Honda dealerships. In or about February 2015, Defendants, Hazleton Nissan, Owners and certain entities which were owned and/or controlled by Owners, including All Pro Airport Rd., N 4, LLC., All Pro Airport Rd. Detail-3, LLC., and Airport Road

Motors Detail (collectively, the "Nissan Financing Entities"), sought and subsequently received financing from Nissan Motor Acceptance Corporation ("NMAC"), an entity which is closely affiliated with Defendant, Nissan and which provides wholesale credit to authorized Nissan dealers to purchase vehicle inventory for retail sale to the public and for working capital and real estate loans. Wholesale credit lines are commonly referred to as "floorplan financing."

- 16. As a condition to its agreement to extend such floorplan financing, NMAC required, among other things, that Hazleton Nissan enter into an Automotive Wholesale Finance and Security Agreement ("WSA") pursuant to which Hazleton Nissan agreed to promptly repay to NMAC, upon the retail sale of each Nissan vehicle, the monies advanced by NMAC when Hazleton Nissan purchased that vehicle at wholesale. Under the terms of the WSA, Hazleton Nissan's failure to pay NMAC upon the retail sale of a Nissan vehicle constituted a default thereunder and is commonly referred to as a "sale out of trust" or "SOT". NMAC further required that all floorplan financing be cross-guaranteed and cross-collateralized jointly and severally by Hazleton Nissan, Owners and the Nissan Financing Entities. Finally, and pursuant to the terms of the WSA, Hazleton Nissan, Owners and the Nissan Financing Entities granted permission to NMAC to conduct periodic audits of Hazleton Nissan's books and records in order to verify, among other things, that it was promptly paying NMAC upon the retail sale of each Nissan vehicle.
- 17. Defendants, Hazleton Hyundai, Hazleton Kia, Owners and certain entities/affiliates which were owned and/or controlled by Owners, including All Pro Airport Rd. K/HY 2, LLC. (the "Hyundai/Kia Financing Entity), also sought and subsequently received financing from Hyundai Capital America ("HCA"), an entity which is closely affiliated with Defendants, Hyundai and Kia and which provides floorplan financing to authorized Hyundai and Kia dealers. As a condition to HCA's agreement to extend such floorplan financing, Hazleton Hyundai and Hazleton Kia executed separate Inventory Loan and Security Agreements (the "Hyundai ILSA's"), dated June

10, 2015, pursuant to which Hazleton Hyundai and Hazleton Kia agreed to promptly repay to HCA, upon the retail sale of each Hyundai and Kia vehicle, the monies advanced by HCA when Hazleton Hyundai and Hazleton Kia purchased that vehicle at wholesale. Under the terms of the ILSA's, Hazleton Hyundai's and Hazleton Kia's failure to pay HCA upon the retail sale of a Hyundai or Kia vehicle constituted a default thereunder. HCA further required that all floorplan financing be cross-guaranteed and cross-collateralized jointly and severally by Hazleton Hyundai, Hazleton Kia, Owners and the Hyundai/Kia Financing Entity. Finally, and pursuant to the terms of the ILSA's, Hazleton Hyundai, Hazleton Kia and the Hyundai/Kia Financing Entity granted permission to HCA to conduct periodic audits of Hazleton Hyundai's and Hazleton Kia's books and records in order to verify, among other things, that they were promptly paying HCA upon the retail sale of each Hyundai and Kia vehicle.

- 18. Upon information and belief, Dealerships also entered into certain dealership agreements (hereafter, the "Dealership Agreements") with the Manufacturers pursuant to which, inter alia, the Dealerships agreed to (a) actively and vigorously market the Manufacturers' new vehicles; (b) use their best efforts to attain certain sales targets set forth by the Manufacturers; (c) conspicuously display at Dealership' facilities the Manufacturers' approved sales, service and parts signs and (d) send Dealerships' sales persons to any/all of Manufacturers' regularly scheduled sales and service meetings for the purpose of obtaining current Manufacturers' information and policies.
- 19. Pursuant to the terms of the Dealership Agreements, the Manufacturers agreed, upon information and belief, to market their vehicles nationwide and locally within Northeastern Pennsylvania. The Manufacturers further granted authority to Dealerships to (a) sell and/or lease the Manufacturers' vehicles to consumers; (b) identify themselves as the Manufacturers' authorized dealerships; and (c) use the Manufacturers' logos/marks in the advertising, promotion,

sale and servicing of the Manufacturers' vehicles and other products. Moreover, and upon information and belief, Manufacturers also granted authority to the Dealerships to engage in their own independent advertising and promotion of the Manufacturers' vehicles, goods and services, subject to the Manufacturers' prior approval. Upon information and belief, the Dealership Agreements provided the Manufacturers with the right to revoke the Dealerships' status as authorized dealers of Manufacturers' vehicles if the Dealerships breached the provisions contained therein. Plaintiffs are currently not in possession of these Dealership Agreements and intend to obtain same through discovery.

- 20. The Hazleton Auto Mall opened in or about November 2016. The Dealerships' sales personnel, with the Manufacturers' and Owners' prior knowledge, approval and/or ratification, used and advertised a uniform set of marketing tactics and aggressive sales pitches to induce consumers into purchasing and leasing new vehicles. Specifically, the Dealerships, with the Manufacturers' and Owners' prior knowledge, approval and/or ratification, advertised a "Set for Life Program" pursuant to which the Dealerships represented that all purchasers would receive powertrain/engine/transmission warranties, free oil and filter changes, free car washes, free loaner vehicles and free state inspections for as long as they owned their vehicles (hereinafter, the "Set for Life Program").
- 21. The Dealerships' sales personnel, with the Manufacturers' and Owners' prior knowledge, approval and/or ratification, created brochures and signage advertising the Set for Life Program, which were emblazoned with the Manufacturers' internationally recognizable, trademarked logos. Dealerships and Owners, with the Manufacturers' prior knowledge, approval and/or ratification, also advertised the Set for Life Program on local radio and television and through social media. In so doing, Dealerships, Owners and Manufacturers intended to create the

expectation among potential car purchasers that Manufacturers had guaranteed that the benefits specified therein would be provided.

- 22. The Dealerships' sales personnel, with the Manufacturers' and Owners' prior knowledge, approval and/or ratification, also prominently displayed and strategically placed the brochures and signage detailing the Set for Life Program throughout the Dealerships' facilities in close physical proximity to the Manufacturers' internationally recognizable, trademarked logos. In so doing, Dealerships, Owners and Manufacturers intended to create the expectation among potential car purchasers that Manufacturers had guaranteed that the benefits specified therein would be provided.
- 23. Defendants, Pierce and Armstead are well-known, retired professional football players. Pierce and Armstead, with the Manufacturers', Dealerships' and Defendant, Saporito's prior knowledge, approval and/or ratification, utilized their public notoriety by participating in several "meet and greet" appearances at the Dealerships' facilities. These "meet and greet" appearances were advertised in advance in local newspapers and on social media. During these appearances, Defendants, Pierce and Armstead extolled the virtues of the Manufacturers' vehicles in general and the benefits of the Set for Life Program in particular, for the intended purpose of inducing consumers to purchase and/or lease new vehicles from the Manufacturers through their authorized Dealerships.
- 24. Soon after opening for business in or about November 2016, Dealerships, upon information and belief, began to experience financial difficulties. Specifically, Dealerships, with Owners' knowledge and consent, sold numerous Nissan, Hyundai and Kia vehicles SOT, and without paying NMAC or HCA for same. At all times material hereto, Manufacturers were aware of or, through the exercise of rudimentary due diligence should have been aware of Dealerships' deteriorating financial condition. Nevertheless, Manufacturers continued to expressly and/or

impliedly authorize and/or ratify Dealerships' decision to advertise the Set for Life Program in the hope that it would generate additional sales of Manufacturers' vehicles and thereby enable Dealerships to escape the financial hole which they had dug. At all times material hereto, Manufacturers knew or should have known that Dealerships, as a result of their deteriorating financial condition, could not possibly continue to represent that the Set for Life Program's benefits would be available to consumers for as long as they owned their vehicles.

- 25. Hazleton Hyundai and Hazleton Kia went out of business in or about late September 2018, less than two years after opening. Hazleton Nissan went out of business in or about November 2018. Despite repeated demands from defrauded consumers, Manufacturers have refused and continue to refuse to provide the benefits specified in the Set for Life Program.
- 26. Defendant, Manufacturers had intimate knowledge of the dire financial condition of the Defendant, Dealerships and Defendant, Owners due to the financial relationship between the parties, information that was not otherwise available to Plaintiffs and/or to the general public.
- 27. Notwithstanding Defendant, Manufacturers' knowledge of the dire financial condition of the Defendant, Dealerships and Defendant, Owners, Defendant, Manufacturers permitted the Set for Life Program to continue.

PLAINTIFFS' EXPERIENCES

THE HAGENBAUGHS

28. The Hagenbaughs purchased a new 2017 model year Nissan Rogue, VIN # KNMAT2MT4HP500743 from Defendant, Hazleton Nissan on or about May 4, 2017. Defendant, Hazleton Nissan and the Hagenbaughs signed an agreement which specified several of the benefits which were part of the Set for Life Program (hereinafter, the "Set for Life Agreement"). Defendant, Hazleton Nissan further provided brochures to the Hagenbaughs and represented that said

brochures contained the full list of benefits under the Set for Life Program. Both the Set for Life Agreement and the related brochures stated that the benefits specified therein would be available for as long as the Hagenbaughs owned their Nissan vehicle. Moreover, both the Set for Life Agreement and related brochures were emblazoned with Defendant, Nissan's internationally known, trademarked logo. Copies of the Hagenbaughs' Retail Sale Installment Contract, the signed Set for Life Agreement between the Hagenbaughs and Hazelton Nissan and the related Set for Life Program brochures are collectively attached hereto as Exhibit "A" and are incorporated herein.

- 29. The Hagenbaughs reasonably relied upon Defendant, Nissan's conduct, actions and manifestations to the general public that Defendant, Nissan had granted Defendant, Hazleton Nissan the actual and/or apparent authority to obligate Defendant, Nissan to continue to provide the benefits specified in the Set for Life Program in the event that Hazleton Nissan was unable to do so.
- 30. Defendant, Nissan's conduct, actions and manifestations in this regard include but are not limited to, the following: publicly advertising the Nissan brand on local radio stations, local television and on social media; representing Hazleton Nissan as its authorized dealer; authorizing and/or otherwise ratifying the advertising campaign undertaken by Hazleton Nissan for the Set for Life Program; and authorizing and/or otherwise ratifying the use of its trademarked and internationally known logo on Set for Life Agreements and on signage and brochures advertising the Set for Life Program.
- 31. When Hazleton Nissan ceased operations at the Hazleton Auto Mall in November 2018, the Hagenbaughs subsequently demanded that Defendant, Nissan provide the benefits specified in the Set for Life Program. However, Defendant, Nissan refused, and continues to refuse to do so.

THE LUBRECITS

- The Lubrechts purchased a new 2018 model year Hyundai Tucson wagon, VIN # KM8J3CA48JU741730 from Defendant, Hazleton Hyundai on or about June 28, 2018. Defendant, Hazleton Hyundai and the Lubrechts signed a Set for Life Agreement which specified several of the benefits contained in the Set for Life Program. Defendant, Hazleton Hyundai further provided brochures to the Lubrechts and represented that said brochures contained the full list of benefits under the Set for Life Program. The Set for Life Agreement and related brochures both stated that the benefits specified therein would be available for as long as the Lubrechts owned their Hyundai vehicle. Moreover, both the Set for Life Agreement and related brochures were emblazoned with Defendant, Hyundai's internationally known, trademarked logo.
- 33. Hazieton Hyundai and the Lubrechts also executed a document, dated June 28, 2018, entitled "WE OWE", which included the following representation:

"LIFETIME WARRANTY, LIFETIME INSPECTION, LIFETIME LOANER VEHICLES, LIFETIME OIL CHANGES AT FACTORY RECOMMENDED INTERVALS AND LIFETIME CAR WASHES."

The Set for Life Agreement, the related Set for Life Program Brochures, the document entitled "WE OWE" and other sales materials reflecting the Lubrechts' purchase are collectively attached hereto as Exhibit "B" and are incorporated herein.

- 34. The Lubrechts reasonably relied upon Defendant, Hyundai's conduct, actions and manifestations to the general public that Defendant, Hyundai had granted Defendant, Hazleton Nissan the actual and/or apparent authority to obligate Defendant, Hyundai to continue to provide the benefits specified in the Set for Life Program in the event that Hazleton Hyundai was unable to do so.
- 35. Defendant, Hyundai's manifestations in this regard include but are not limited to, the following: publicly advertising the Hyundai brand on local radio stations, local television and

on social media; representing Hazleton Hyundai as its authorized dealer; authorizing and/or otherwise ratifying the advertising campaign undertaken by Hazleton Hyundai for the Set for Life Program; and authorizing and/or otherwise ratifying the use of its trademarked and internationally known logo on Set for Life Agreements and on signage and brochures advertising the Set for Life Program.

36. When Hazleton Hyundai ceased operations at the Hazleton Auto Mall in late September 2018, the Lubrechts subsequently demanded that Defendant, Hyundai provide the benefits specified in the Set for Life Program. However, Defendant, Hyundai wrongfully refused, and continues to refuse to do so.

THE HOMANKOS

- 37. The Homankos purchased a new 2017 model year Kia Sorento, VIN # 5XYPKDA50HG337817 from Defendant, Hazleton Kia on or about August 21, 2017. Defendant, Hazleton Kia provided brochures to the Hagenbaughs and represented that said brochures contained the full list of benefits under the Set for Life Program. The Set for Life Program brochures specifically stated that the benefits specified therein would be available for as long as the Homankos owned their Kia vehicle. Moreover, the Set for Life Program brochures were emblazoned with Defendant, Kia's internationally known, trademarked logo. A true and correct copy of the Homankos Retail Installment Sale Contract and the Set for Life Program brochures are collectively attached hereto as Exhibit "C" and are incorporated herein.
- 38. The Homankos reasonably relied upon Defendant, Kia's conduct, actions and manifestations to the general public that Defendant, Kia had granted Defendant, Hazleton Kia the actual and/or apparent authority to obligate Defendant, Kia to continue to provide the benefits specified in the Set for Life Program in the event that Hazleton Kia was unable to do so.

- 39. Defendant, Kia's conduct, actions and manifestations in this regard include but are not limited to the following: publicly advertising the Kia brand on local radio stations, local television and on social media; representing Hazleton Kia as its authorized dealer; authorizing and/or otherwise ratifying the advertising campaign undertaken by Hazleton Kia for the Set for Life Program; and authorizing and/or otherwise ratifying the use of its trademarked and internationally known logo on signage and brochures advertising the Set for Life Program.
- 40. When Hazleton Kia ceased operations at the Hazleton Auto Mall in late September 2018, the Homankos subsequently demanded that Defendant, Kia provide the benefits specified in the "Set for Life" program. However, Defendant, Kia wrongfully refused, and continues to refuse to do so.

CLASS ALLEGATIONS

- 41. This action is being brought by Plaintiffs as a Class Action pursuant to Pennsylvania Rules of Civil Procedure 1701 et seq., on Plaintiffs' own behalf and on behalf of a class of persons to which Plaintiffs belong as defined below:
 - 42. Members of Plaintiffs' Class are defined as follows:
 - a. All individuals located within and/or residents of the Commonwealth of Pennsylvania, who purchased or leased automobiles at the Hazleton Auto Mall in Hazle Township, Pennsylvania from the Hazleton Nissan, Hazleton Hyundai and/or Hazleton Kia dealerships during the period of November 1, 2016 through November 30, 2018.
- 43. The following people are excluded from the Class: (1) any Judge or Magistrate presiding over this action and members of their families; (2) the Manufacturers and Dealerships and their subsidiaries, parents, successors, predecessors, and any entity in which the Manufacturers and Dealerships have a controlling interest and Manufacturers' and/or Dealerships' current or

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former employees, officers and directors; (3) the Owners and their families; (4) persons who properly execute and file a timely request for exclusion from the Class; (5) persons whose claims have been finally adjudicated on the merits or otherwise released; (6) Plaintiffs' counsel and Defendants' counsel; and (7) the legal representatives, successors and assigns of any such excluded persons.

- 44. The exact number of Class members is currently unknown and unavailable to Plaintiffs, but individual joinder in this case is impracticable. The Class likely consists of at least two thousand individuals. Members of the Class can easily be identified through Dealerships' and/or Manufacturers' records.
- 45. The claims of Plaintiffs as representative parties are typical of the claims of the Class, including, but not limited to the following:
 - a. As with all members of the Class, Plaintiffs were subject to and relied upon the misrepresentations, deceptive sales practices, advertising practices and policies of the Manufacturers, Dealerships and/or Owners in connection with the Set for Life Program;
 - b. As with all members of the Class, Plaintiffs were induced to purchase vehicles at the Hazleton Auto Mall by the benefits specified in the Set for Life Program;
 - c. As with all members of the Class, Plaintiffs have been harmed by similar or identical misconduct by the Manufacturers, Dealerships and/or Owners in that they were denied the benefits specified in the Set for Life Program;
 - d. Plaintiffs' injuries and/or damages are typical of other members of the Class.
- 46. There are questions of law and fact common to the Class, including, but not limited to the following:

- a. Whether Plaintiffs and all members of the Class were offered the benefits specified in the Set for Life Program as an inducement upon which they relied, to their detriment, when they purchased and/or leased their vehicles from Dealerships;
- b. Whether Plaintiffs and all members of the Class reasonably relied upon the actions, conduct and/or manifestations of the Manufacturers that the Dealerships possessed the actual or apparent authority to represent and guarantee that the Manufacturers would provide the benefits specified in the Set for Life Program in the event the Dealerships were unable to do so;
- c. Whether Plaintiffs and all members of the Class have been refused the benefits specified in the Set for Life Program by the Manufacturers;
- d. Whether Manufacturers', Dealerships' and Owners' advertising and sales practices in connection with the Set for Life Program were deceptive, thereby violating Pennsylvania's Unfair Trade Practices and Consumer Protection Law, 73 P.S. Sec. 201-1, et seq; and
- e. Whether Manufacturers', Dealerships' and Owners' outrageous and/or unconscionable acts in connection with the Set for Life Program, as aforedescribed, warrants the award of punitive damages.
- 47. The interests of the Class will be fairly and adequately asserted and protected by the representative parties and their counsel. First, Plaintiffs have no conflict of interest in the maintenance of the Class Action. Second, Plaintiffs' attorneys are experienced in handling and litigating fraud and consumer protection claims. Third, sufficient financial resources are available to assure that the interest of the Class will be protected.
- 48. Adjudicating this controversy as a Class Action would be the fairest and most efficient means of resolution:

- a. Common questions of law and fact predominate over any issues involving only individual Class members.
- b. the size of the Class is not so great as to cause difficulties in the management of this action as a Class Action;
- c. prosecution of separate claims by individual members of the Class would most likely would create a risk of (i) inconsistent or varying adjudications with respect to individual members of the Class which would confront the party opposing the Class with incompatible standards of conduct; (ii) adjudications with respect to individual members of the Class would, as a practical matter, be dispositive of the other members not parties to the adjudications or substantially impair or impede their ability to protect their interests.
- d. to the undersigned's knowledge, there is currently no litigation which has been commenced by any members of the Class involving any of the same issues raised herein;
- e. this forum is appropriate for the litigation of the claims of the entire Class since Plaintiffs and the vast majority of the Class members reside in Luzerne County and since the causes of action and/or the transactions or occurrences giving rise to the causes of action raised herein occurred in Luzerne County;
- f. given the complexities of the issues raised and/or the expenses of litigation, the separate claims of individual Class members may be insufficient in amount to support separate actions; and
- g. it is likely that the amount which may be recovered by individual Class members may be so small in relation to the expense and effort of administering the action as not to justify a Class Action.

49. Plaintiffs and Plaintiffs' counsel are unaware of any difficulties that are likely to be encountered in the management of this action that would preclude its maintenance as a Class Action.

COUNTI

(Unfair Trade Practices and Consumer Protection Law) 73 P.S. §§ 201-1, et seq.) (vs. All Defendants)

- 50. Plaintiffs incorporate herein by reference Paragraphs 1 through 49 inclusive, of this Complaint as if the same were more fully set forth herein at length.
- 51. At all relevant times hereto, there was in effect the Pennsylvania Unfair Trade Practices and Consumer Protection Law, 73 P.S. Sec. 201-1, et seq. ("UTPCPL")
- 52. The vehicles purchased by Plaintiffs and the other Class members purchased vehicles from Defendants "primarily for personal, family or household purposes" within the meaning of Section 201-9.2 of the UTPCPL.
- 53. Section 201-2(4) of the UTPCPL defines "UNFAIR METHODS OF COMPETITION" and "UNFAIR OR DECEPTIVE ACTS OR PRACTICES" in pertinent part, as follows:
 - (i) Passing off goods or services as those of another;
 - (ii) Causing likelihood of confusion or of misunderstanding as to the source, sponsorship, approval or certification of goods or services;
 - (iii) Causing likelihood of confusion or of misunderstanding as to affiliation, connection or association with, or certification by, another;
 - (v) Representing that goods or services have sponsorship, approval, characteristics, ingredients, uses, benefits or quantities that they do not have or that a person has a sponsorship, approval, status, affiliation or connection that he does not have.

- (vii) Representing that goods or services are of a particular standard, quality or grade, or that goods are of a particular style or model, if they are of another.
- (ix) Advertising goods or services with intent not to sell them as advertised;
- (x) Advertising goods or services with intent not to supply reasonably expectable public demand, unless the advertisement discloses a limitation of quantity;
- (xiv) Failing to comply with the terms or any written guarantee or warranty given to the buyer at, prior to or after a contract for the purchase of goods or services is made.
- (xxi) Engaging in any other fraudulent or deceptive conduct which creates a likelihood of confusion or of misunderstanding.

See, 73 P.S. Section 201-2(4)(i), (ii), (iii), (v), (vii), (ix), (x), (xiv) and (xxi).

- 54. Defendants have violated each of the UTPCPL's provisions referenced in Paragraph 51 by making the false and misleading representations described herein in connection with the Set for Life Program. As a result of Defendants' false and misleading representations, Plaintiffs and members of the Class have suffered "ascertainable losses" as defined by the UTPCPL in that they have been denied the benefits specified and promised in the Set for Life Program.
- 55. At all relevant times hereto, there was in effect Chapter 301 of the Pennsylvania Code, entitled "AUTOMOTIVE INDUSTRY TRADE PRACTICES" ("AITP"). The provisions of Chapter 301 of the AITP are issued under Section 3.1, 73 P.S. Section 201.3.1, of the UTPCPL.
 - 56. Sections 301.1 and 301.2 of the AITP provide in relevant part, as follows:

The following words and terms, when used in this chapter, have the following meanings, unless the context clearly indicates otherwise:

Advertisement—An oral, written or graphic statement which offers for sale a particular motor vehicle or motor vehicle goods and services or which indicates the availability of a motor vehicle or motor vehicle goods and services, including a statement or representations made in a newspaper, periodical, pamphlet, circular, other publication or on radio or television; contained in a notice, handbill, sign, billboard, poster, bill, catalog or letter; or printed on or contained in a tag or label which is attached to merchandise.

With respect to an advertisement or sales presentation offering or making available for sale a new or used motor vehicle or maintenance service or repair on a new or used motor vehicle, the following will be considered unfair methods of competition and unfair or deceptive acts or practices:

- (3) The use of an advertisement or sales presentation as part of a plan or scheme not to sell the vehicles or services advertised, or both, or not to sell the vehicles or services advertised or presented at the advertised price. The following will be *prima* facie evidence of a plan or scheme not to sell the motor vehicles or services or not to sell the vehicles or services at the advertised or represented prices:
- (i) Refusing to show, display, sell or otherwise provide the goods and services advertised in under the terms of the advertisement.
- (vi) Failing to make delivery of the advertised goods and services within the promised delivery period unless the failure is caused by reasons beyond the control of the advertiser.
- (4) The failure or refusal to sell a motor vehicle or other goods or services under terms or conditions, including price or warranty, which a motor vehicle manufacturer or dealer or repair shop has advertised or otherwise represented.
- (5) The representation in an advertisement or sales presentation that a motor vehicle or motor vehicle goods or services are of a particular style, model, standard, quality or grade if they are of another
- (6) The making of a representation or statement of a fact in an advertisement or sales presentation if the advertiser or salesperson knows or should know that the representation or statement is false and misleading or if the advertiser or salesperson does not have sufficient information upon which a reasonable belief in the truth of the representation could be based.
- (18) The advertising by a motor vehicle manufacturer, dealer or repair shop of a sale or promotion in connection with the sale of a motor vehicle or motor vehicle maintenance or repair services unless the advertisement clearly and conspicuously discloses the expiration date, if any, and other conditions of the sale or promotion,

including but not limited to whether the supply of vehicles or other sale goods is limited and, if so, in what manner.

- 57. Defendants have violated each of the AITP's provisions referenced in Paragraphs 54-55 inclusive, by making the false and misleading representations described herein in connection with the Set for Life Program.
- 58. Plaintiff and Class members have suffered injuries caused by Defendants' false and misleading representations because they would not have purchased the vehicles if they knew the truth and/or would have purchased them on different terms.

COUNT II

(Breach of Contract) vs. All Defendants

- 59. Plaintiffs incorporate herein by reference Paragraphs 1 through 58 inclusive, of this Complaint as if the same were more fully set forth herein at length.
- 60. Defendants represented that they would provide Plaintiffs and Class members with the benefits specified in the Set for Life Program if they agreed to purchase vehicles from Defendant, Dealerships. Defendants further represented that the specified benefits in the Set for Life Program would be provided for as long as Plaintiffs and Class members owned their vehicles. Plaintiffs and Class members relied upon said representations as an inducement for their agreement to purchase vehicles from Defendant, Dealerships.
- 61. Defendant, Manufacturers further represented to Plaintiffs and Class members, through Manufacturers' conduct, actions and manifestations to the general public, that Dealerships' possessed the actual and/or apparent authority to obligate Manufacturers to continue to provide the benefits specified in the Set for Life Program in the event that Dealerships were unable to do so.

- 62. Defendants, Manufacturers, Dealerships and Owners were and remain contractually bound to provide the benefits specified in the Set for Life Program to Plaintiffs and Class members. Defendants, Manufacturers and Owners were and remain contractually bound to continue to provide these benefits now that Dealerships have ceased business operations.
- 63. Despite Plaintiffs' and Class members' repeated demands, Defendants, Manufacturers and Owners have wrongfully refused to provide the benefits specified in the Set for Life Program. As a result, Plaintiffs and Class members have been denied the benefit of their bargain.
- 64. Defendants' refusal, as described above, constitutes a breach of their contracts with Plaintiffs and Class members.
- 65. As a direct and proximate result of said breach, Plaintiffs and Class members have suffered and continue to suffer damages, for which they are legally entitled to recover.

COUNT III

(Unjust Enrichment) vs. All Defendants

- 66. Plaintiffs incorporate herein by reference Paragraphs 1 through 65 inclusive, of this Complaint as if the same were more fully set forth herein at length.
- 67. This Count is being plead in the alternative to the preceding Count II for breach of contract.
- 68. Defendants, through their wrongful and unlawful conduct as described above, have reaped enormous, ill-gotten profits from the sale of the Manufacturers' vehicles to Plaintiffs and Class members. Defendants' profits would have been reduced, but for their wrongful and unlawful refusal to provide Plaintiffs and Class members with the benefits specified in the Set for Life Program.

- 69. Accordingly, Defendants have been unjustly enriched by their wrongful and unlawful conduct. Defendants should not be allowed to retain the proceeds from the benefits conferred upon them by Plaintiffs and Class members.
- 70. In equity and good conscience, it would be unjust and inequitable to permit Defendants to enrich themselves at Plaintiffs' and Class members' expense.
- 71. Defendants must therefore disgorge their unjustly acquired profits and other monetary benefits resulting from their unlawful conduct and provide restitution to Plaintiffs and Class members.

COUNT IV

(Fraud) vs. All Defendants

- 72. Plaintiffs incorporate herein by reference Paragraphs 1 through 71 inclusive, of this Complaint as if the same were more fully set forth herein at length.
- 73. Defendants represented that they would provide Plaintiffs and Class members with the benefits specified in the Set for Life Program if they agreed to purchase vehicles from Defendant, Dealerships. Defendants further represented that the benefits in the Set for Life Program would be provided for as long as Plaintiffs and Class members owned their vehicles. Said representations were material and were relied upon by Plaintiffs and Class members as an inducement for their decision to purchase vehicles from Defendant, Dealerships.
- 74. Defendant, Manufacturers further represented to Plaintiffs and Class members, through Manufacturers' conduct, actions and manifestations to the general public, that Dealerships' possessed the actual and/or apparent authority to obligate Manufacturers to continue to provide the benefits specified in the Set for Life Program in the event that Dealerships were

unable to do so. Said representations were material and were relied upon by Plaintiffs and Class members as an inducement for their decision to purchase vehicles from Defendant, Dealerships.

- 75. Defendants knew, or should have known, that their representations were false when made. Plaintiffs and Class members relied upon Defendants' material, false representations to their great detriment when they decided to purchase vehicles from Defendant, Dealerships.
- 76. In addition to their affirmative misrepresentations as afore-described, Defendant, Manufacturers had access to information concerning the dire financial condition of Defendants, Dealerships and Owners which Defendant, Manufacturers concealed from Plaintiffs and the general public.
- 77. Due to their knowledge of the failing financial condition of the Dealerships and Owners, Defendant, Manufacturers knew that the promises made to Plaintiffs and to the general public in the Set for Life Program would not be honored.
- 78. Despite the foregoing, Defendant, Manufacturers allowed Defendants, Dealerships and Owners to continue to make the promises in the Set for Life Program after it was apparent to Defendant, Manufacturers that said promises would not be honored.
- 79. As a direct and proximate result of Defendants' material, fraudulent representations, Plaintiffs and Class members have suffered and will continue to suffer damages, for which they are legally entitled to recover.
- 80. Defendants' conduct, as described above, was wanton, willful, malicious and/or grossly reckless, thereby justifying the imposition of punitive damages against Defendants.

RELIEF DEMANDED

WHEREFORE, Plaintiffs, individually and all on behalf of all others similarly situated, seek judgment against the Defendants as follows:

- a. An order certifying the Class under Rule 1707 of the Pennsylvania Rules of Civil Procedure and naming Plaintiffs as representatives of the Class and Plaintiffs' attorneys as Class Counsel to represent the Class members;
- b. An award of three times the actual and monetary damages sustained by.

 Plaintiffs and the Class members, pursuant to the provisions of the UTPCPL and as set forth in Count I of this Complaint;
- c. An award of actual and compensatory damages, pursuant to Count II of this Complaint;
- d. An award of restitution in the amount of actual and compensatory damages, pursuant to Count III of this Complaint;
 - e. An award of punitive damages, pursuant to Count IV of this Complaint;
- f. An award of prejudgment and post-judgment interest on all amounts awarded:
 - g. An award of attorneys' fees, pursuant to Counts I and III of this Complaint
 - h. An award of expenses and costs of suit; and
 - i. An award of such other relief as the Court may deem just and proper.

The damages sought by Plaintiffs, individually and on behalf of all others similarly situated, exceed the jurisdictional arbitration limits to be proven at trial.

Signatures submitted on following page.

Respectfully submitted,

THE SLUSSER LAW FIRM
I certify that this filing complex with the provisions of the Public Access Policy of the Unified Judicial System of Pennsylvania: Case Records of the Appellate and Trial Courts that require filing confidential information and documents differently than non-confidential information and documents.

By:

CHIASTOPHER B. SLUSSER, ESQUIRE

Supr. ID #78609

By:

JOHN M. SOLT, ESQUIRE

Supr. ID #89146

By:

Supr. JD# 39124

By:

Supr. ID # 47463

By:

JOHN/LUCAS, ESQUIRE

Supr. 1D # 53503

1620 N. Church St., Ste. 1

Hazleton, PA 18202

Telephone: 570-453-0463

Attorneys for Plaintiffs

VERIFICATION

I, Jeffrey A. Rockman, Esquire, verify that I am the attorney for the Plaintiffs, David Hagenbaugh and Heather Hagenbaugh in this action and that the statements in the foregoing Complaint, are true and correct to the best of my knowledge, information and belief. I make this verification in lieu of the Plaintiffs because of the urgency of the filing of this Complaint, the unavailability of the Plaintiffs, the exigencies of the circumstances and/or because the Complaint does not include an averment of fact not appearing of record in the action or does not contain a denial of fact. I understand that false statements herein are made subject to the penalties of 18 Pa.C.S.A. § 4904, relating to unsworn falsifications to authorities.

JEFFREY A.ROCKMAN, ESQUIRE

VERIFICATION

I, Sherri A. Homanko, Plaintiff, hereby verify that the statements made in the foregoing *COMPLAINT* are true and correct to the best of my knowledge and belief. I understand that false statements herein are made subject to the penalties of 18 Pa. C.S.A. §4904, relating to unsworn falsification to authorities.

DATE: 8 31/20

SHERRI A. HOMANKO

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VERIFICATION

I, Michael P. Homanko, Jr., Plaintiff, hereby verify that the statements made in the foregoing COMPLAINT are true and correct to the best of my knowledge and belief. I understand that false statements herein are made subject to the penalties of 18 Pa. C.S.A. §4904, relating to unsworn falsification to authorities.

DATE: <u>() 8 / 28 / 202</u>2

MICHAEL P. HOMANKO, JR.

VERIFICATION

We, Frederick L. Lubrecht and Marianne P. Lubrecht, his wife, Plaintiffs, hereby verify that the statements made in the foregoing COMPLAINT are true and correct to the best of our knowledge and belief. We understand that false statements herein are made subject to the penalties of 18 Pa. C.S.A. §4904, relating to unsworn falsification to authorities.

DATE: 9/01/2020

DATE: 9/01/2020

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THE SLUSSER LAW FIRM

BY: CHRISTOPHER B. SLUSSER, ESQUIRE

IDENTIFICATION NO. 78609

JOHN M. SOLT, ESQUIRE IDENTIFICATION NO. 89146

JOSEPH R. BARANKO, JR., ESQUIRE IDENTIFICATION NO. 39124

JEFFREY A. ROCKMAN, ESQUIRE IDENTIFICATION NO. 47463

JOHN LUCAS, ESQUIRE IDENTIFICATION NO. 53503

1620 NORTH CHURCH STREET, SUITE 1 HAZLETON, PA 18202 (570) 453-0463

ATTORNEYS FOR PLAINTIFFS

OF LUZERNE COUNTY

IN THE COURT OF COMMON PLEAS

CLASS ACTION COMPLAINT

JURY TRIAL DEMANDED

CIVIL ACTION NO. 2020-07988

DAVID HAGENBAUGH and

HEATHER HAGENBAUGH, his wife

on behalf of themselves and all others

similarly situated;

MICHAEL P. HOMANKO, JR.

on behalf of himself and all others similarly

situated:

SHERRI A. HOMANKO

on behalf of herself and all others similarly

situated;

and

FREDERICK L. LUBRECHT and

MARIANNE P. LUBRECHT, his wife

on behalf of themselves and all others

similarly situated,

Plaintiffs

VS.

NISSAN NORTH AMERICA d/b/a

MISSAN USA:

HYUNDAI MOTOR COMPANY;

KIA MOTORS AMERICA;

AIRPORT ROAD MOTORS N., LLC. d/b/a

HAZLETON NISSAN;

AIRPORT ROAD MOTORS HY., LLC.

d/b/a HAZLETON HYUNDAI;

AIRPORT ROAD MOTORS K, LLC d/b/a

HAZLETON KIA;

MICHAEL S. SAPORITO;

ANTONIO D. PIERCE; AND

JESSIE W. ARMSTEAD,

Defendants

PRAECIPE TO ATTACH EXHIBITS TO PLAINTIFFS' COMPLAINT

TO THE PROTHONOTARY OF LUZERNE COUNTY:

Please attach Exhibit A, Exhibit B and Exhibit C to the Complaint that was electronically filed on September 1, 2020, in the above-referenced matter.

Respectfully submitted,

THE SLUSSER LAW FIRM

I certify that this filing complies with the provisions of the *Public Access Policy* of the Unified Judicial System of Pennsylvania: Case Records of the Appellate and Trial Courts that require filing confidential information and documents differently than non-confidential information and documents.

Date: 10/05/2020

JEFFREY A. ROCKMAN, ESQUIRE

Supr. ID # 47463

1620 N. Church St., Ste. 1

Hazleton, PA 18202

Telephone: 570-453-0463

Attorneys for Plaintiffs

EXHIBIT "A"



M WARRANTY LIFETIME POWERTRAIN WARRANTY ENGINE . TRANSMISSION

WARRANTY*

Event Powertrain Warranty' covers the engine and transmission on sa eligible venices pertraised at Mazeton Automat. Coverage begins immediately and runs as long as you own the vehicle and service the relief at the relief of Automatides begins you produced the retirds from

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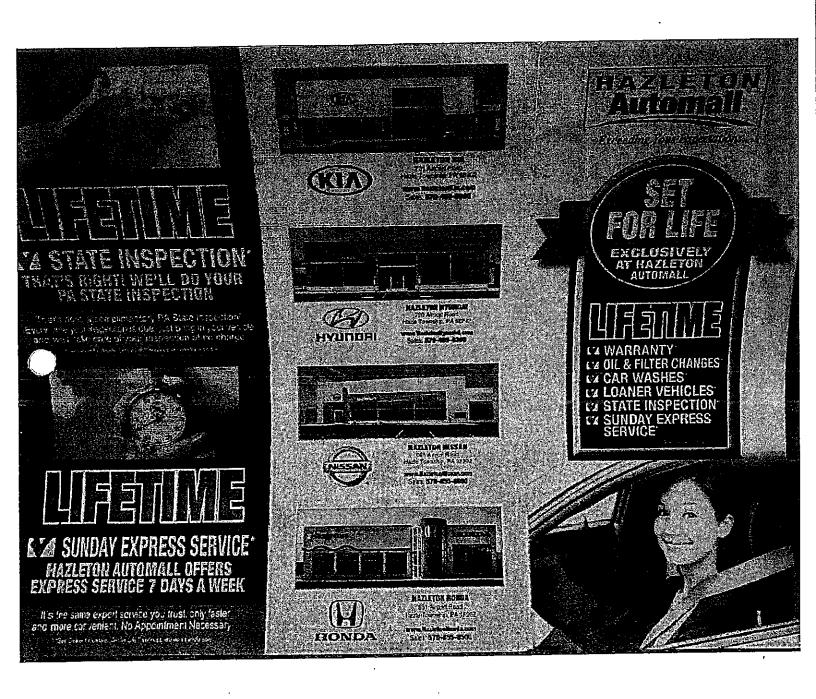


AT OUR ON-SITE CAR WASH FOR AS LONG AS YOU OWN YOUR VEHICLE!

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Electronic contracting and Bignature Acknowledgment. You agree that (I) this contract is an electronic contract executed by you using your electronic signature. (II) your electronic signature of the electronic signature and (III) the authoritative copy of the electronic signature and (III) the authoritative copy of the electronic signature and (III) the authoritative copy of the electronic signature and (III) the electronic signature and the electronic and binding signature of the electronic signature and the electronic and binding signature of the electronic signature and the electronic and binding signature of the electronic signature and the electronic and binding signature of the electronic signature and the electronic signature and the electronic and binding signature of the electronic signature and the electronic signature and

Total of Payments Time Balance (5 + 6)

n you do not meet your contract obligations, you may lose the vehicle.

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THER IMPORTANT AGREEMENTS

FINANCE CHARGE AND PAYMENTS

How we will figure Finance Charge. We will figure the Finance Charge on a dally basis at the Annual Percentege Bate on the unpaid part of the Amount

How we will apply payments. We may apply each payment to the Finance. Charge, to the unpaid part of the Amount Financed and to other amounts you owe under this contract in

env order we choose

How late payments or early payments change what you must pay We based the Finance Charge Total of Payments, and Total Sale Price shown on page 1 on the assumption that you will make levery payment on the day it is due your Finance Charge, Total of Payments : and Total Sale Price will be more if you pay late and less if you pay early Changes may take the form of a larger or smaller final payment or at our option, more or tower payments of the same amount as your scheduled payment with a smaller final payment We will send you a police reting you about these changes perore the final scheduled payment is due

You may prepay You mey prepay all of part of the unpaid part of the Amount Financed at any time williour penalty. If you do so, you must pay the earned and unpaid part of the Finance Charge and all other amounts due up to the date of your payment.

YOUR OTHER PROMISES TO US

il the vehicle is damaged, destroyed, or missing You agree to pay us all you owe under this contract éven if the vehicle is damaged, destroyed; or missing: Using the vehicle. You agree not to remove the vehicle from the U.S. or Canada, or to sell, tent, lease, or fransfer any interest in the vehicle or this contract without our written permission. You agree not to expose the vehicle to misuse, seizure, confiscation or involuntary fransfer. If we pay any vehair bills, storage bills, taxes lines or charges on the vehicle to the extent permitted by law you agree to repay the amount when we ask for it

Security Interest.

You give us a security interest in

The vehicle and all parts of goods put on it

All money or goods received (proceeds) for the

- All insurance, maintenance, service, or other contracts we finance for you; and
- All proceeds from Insurance; maintenance; service; or other contracts we finance for you. This includes any refunds of premiums or charges from the contracts

This secures payment of all you owe on this contract It also secures your other agreements in this contract. You will make sure the title shows our security interest (lien) in the vehicle. You will not allow any other security interest to be placed on the title without our written permission

insurance you must have on the vehicle.

You agree to have priyecal damage insurance covering loss of or damage to the vehicle for the term of this contract. The insurance must cover our enuls interest in the vehicle as well as yours if you do not have this insurance, we may, if we choose buy physical damage naurance? We choose to buy physical damage maurance if we decide to buy physical damage maurance, we will sury insurance that covers your interest and our interest in the vehicle. We will tell you the charge you must pay The charge will be the premium of the insurance and a fine ce charge computed at the Annual Percentage Rate shown on page 1 of this contractor; at our option, the highest rate the law permits. If the terticle is lost or damaged, your agree that we may use any insurance settlement to reduce what you owe or repair the vehicle

e. What happens to returned insurance, maintenance service, or other contract charges. If we get a refund of insurance; maintenance, service, or other/contract cherges; you agree that we may subtract the retund from

what you owe.

YOU PAY ATE OF BREAKYOUR OTHER PROMISES
You may owe late charges You will pay a late charge
on each late peyment as shown on page 1. The term
pages commercial motor vehicle, means any new or used motor vehicle excluding a recreational vehicle. which is (I) a truck of truck tractor having a manufacturers gross vehicular weight of thirteen thousand (13,000) pounds or more, or (II) a semi-trailer or trailer designed for Use in combination with a truck of truck tractor. Acceptance of a late payment or late charge does not excuse your late payment or mean that you may keep making late payments. If you pay late, we may also take the steps described:

You may have to pay all you owe at once. If you break your promises (default), we may demand that XON DEV all you bwe on this contract at once Default means;

· You'd not pay any payment on time:

Yoù give talse or misleading information on a credit application:

 Tou start a proceeding in bankruptcy or one is started against you or your property; or

You break any agreements in this contract

The amount you will owe will be the unpaid part of the Amount Financed plus the eatned and unpaid part of the Finance Charge, any late charges, and any amounts due because you defaulted

You may have to pay collection costs. If you default and we have to go to coun to recover the vehicle, you will pay the reasonable attorneys lees and court costs as the law permits: You will also pay any attorney's tees

and court costs a court awards us

We may take the vehicle from you it you default, we may take (repossess) the vehicle from you if we do so peacefully and the law allows it. If your vehicle has an electronic tracking device, you agree that we may use the device to find the vehicle. If we take the vehicle, any accessories, equipment, and replacement parts will stay with the vehicle. If any personal items are in the vehicle, we may store them for you at your expense. If you do not ask for these items back, we may dispose of them as the law allows.

We will sell the vehicle if you do not get it back! If you do not redeem, or, at our option, feinstale, we will sell the vehicle: We will send you a written notice of sale before selling the vehicle.

selling the venicle.

We will apply the money from the sale, less allowed expenses to the amount you owe. Allowed expenses are expenses we pay as a direct result of taking the venicle, holding it, preparing it for sale, and selling it, as he law allows. Reasonable externey fees and could posts the law. permits are also allowed expenses. If any money is left (surplus), we will pay it to you unless the law requires us to pay it to someone else. If money from the sale is not enough to pay the amount you owe, you may have to pay the rest to us, if you do not pay this amount when we ask, we may charge you interest at a rate not exceeding the highest lawful rate until you pay

What we may do about optional insurance, maintenance; service, or other contracts. This contract may contain charges for eptional Insurance, maintanance, service or other contracts if we demand that you pay all you owe at once or we repossess the vehicle; you agree that we may claim benefits under these contracts, and cancel them to obtain relunds of uneafned charges to reduce: what you owe or repair the vehicle. If the yellides ls a total loss because it is confiscated earneded or stolen/ we may claim benefits under these contracts and cancel them to obtain refunds of unearned charges to reduce what you owe

Summary Notice Regarding Prepayment, Rebate of Finance Charge and Reinstatement. You may prepay all or part of the amount you owe under this contract without penalty. If you do so, you only have to pay the earned and unpaid part of the finance charge and all other amounts due up to the date of your payment. Unearned finance charges will not be rebated under this contract because there will never be any unearned finance charges to rebate; if you default and we repossess the vehicle, we may at our option, allow you to get the vehicle back before we sell it by paying all past due payments; late charges, and expenses (reinstate).

WARRANTIES BELLER DISCLAIMS

The following paragraph does not affect any warrantes covering the vehicle that the vehicle manufacturer may provide the following paragraphicles does not apply a all thygu bought the vehicle primarily for personal, family, or

Unless the Seller makes a written warranty, or enters into a service contract within 90 days from the date of this contract; the Seller makes no warranties, express or implied, on the vehicle, and there will be no implied warranties; of merchantability or, of fitness for a particular purpose.

Used Car Buyers Guide. The information you see on the window form for this vehicle is part of this contract: information on the window form overrides any contrary provisions in the contract of sale: Spanish Translation: Gula para compradores de veniculos usados. La información que ve en el formulario de la ventanilla para este veniculo forma parte del presente contrato. La Información del comunación del comunación del comunación del comunación del contrato del sin efecto tioda disposición en contrato de vente.

SERVICING AND COLLECTION CONTACTS

You garee that we may try to contact you in writing by bemail of using prefecorded/artificial voice messages text messages, and automatic telephone dialing systems; as the law allows. You also egree that we may try to conteot you in these and other ways at any address or telephone number you provide us even if the telephone number is a cell phone number or the contact results in a charge to

RIGHT TO RECEIVE STATEMENT OF ACCOUNT

Upon your request, we will provide you a statement of account that shows intermation about your payment history vectoring any charges and credits to your account. It will also show amounts that are due at the time of your request and information regarding tuture payments, We will provide you one statement of account at no cost. We may charge you our reasonable: costs for any additional statements requested, as the law allows. Your right to receive a statement of account ends one year after termination of the contract.

8. ADDITIONAL RIGHTS.

If you encounter a problem, you may have additional rights under the Untair Trade Practices and Consumer Protection Law, which is enforced by the Pennsylvaria Office of Attorney General, Bureau of Consumer Protection.

APPLICABLE LAW

Federal law and the law of the state of the Seller's address shown on page it of this contract apply to this contract.

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CAUSED TO OTHERS	
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you may only cancel it if the seller agrees or for legal car you change your mind. This notice does not apply to hor	use. You cannot cancel this contract simply because i
HOW THIS CONTRACT CAN BE CHANGED. This contract contains the entra equation that and we must sign it. No oral changes are bloding. Byyer Signs X. If any part of this contract is not valid, all other parts stay valid, We may delay of refresh than	Co-Buyer Signs X:
In any part of this contract is not value; as built to be selected the time for making others. You authorize us to obtain information about you, or the vehicle you are buying, from the state.	ajoior vehicle dénariment or other motor-vehicle realistration authorities.
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- ARBITRATION PROVISION

 PLEASE REVIEW IMPORTANT: AFFECTS YOUR LEGAL RIGHTS

 ETHER YOU OR WE MAY CHOOSE TO HAVE ANY DISPUTE BETWEEN US DECIDED BY ARBITRATION AND NOT IN COURT OR BY JURY TRIAL

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DISCOVERY AND BIGHTS TO APPEA, IN ARBITRATION ARE GENERALLY MORE LIMITED THAN IN A LAWSUIT, AND OTHER RIGHTS THAT YOU AND WE WOULD HAVE IN COURT MAY NOT BE AVAILABLE IN ARBITRATION.

Are clein or deaule; whether in contract, for, stalling or otherwise (including the interpretation and scene of this Arbitration Frovision and the arbitrability of the claim or dispute), between you and us or our employees, agents successors to assigns, which arises on condition of this vehicle, this contract or any resulting transaction to relationship, (including any sigh, relationship) with ithin parties who do not legic this contract or any resulting transaction to relationship, (including any sigh, relationship) with ithin parties, who do not legic this contract or any resulting transaction or relationship, (including any sigh, relationship) with ithin parties, who do not legic this contract or any resulting transaction or relationship, (including any sigh, relationship) with ithin parties, and on this contract or any resulting transaction or relationship, (including any sigh, relationship) with ithin any relation of specific to any relation of such claim to depote the contract of the parties of the parties of a sight and relationship to the relationship of the claim of depote the any relation of such claims or depote the claim of depote the parties of any relation of such claims and relationship to any relation of contract the abilitation of any relation of such claims and relationship to any relation of contract the abilitation o

reason in a case in which class action allegations have been made, the remainder of this Arbitration Provision shall be unenforceable.



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100 befret alknowledges That If this box is checked, this agreement contains an arbitration clause. Figyer has read all pages of this agreement and agrees to all terms and comprints in this agreement.

TIMIKYOU - WE APPRECIATE YOUR BUSINESS:

THE PRONT AND BACK OF THIS ORDER COMPRISE THE ENTIRE AGREEMENT AFFECTING TRIS PURCHASE

PACREOT SALE REQUIRED INFORMATION CONTAINED ON A SEPARATE DISCLOSURESTATEMENTS WATER PART OF THIS FORM:



Welcome to the Hazleton Nissan Family!

We want to make sure you enjoy all of the benefits associated with being a part of our family. Here are some reminders for servicing and caring for your vehicle in the future.

Express Service

This is your maintenance minder. When this light appears, it is time to visit our Express Service Department for your free oil changes as recommended by the manufacturer. No appointment is necessary. To keep things moving efficiently, all other maintenance, repairs, and warranty work will be done in our main Customer's Initials 5H 1W shop.

Car Wash

Free car washes are unlimited and our extended hours make it easy to keep your Nissan looking great. Please keep in mind that the car wash will be closed during inclement weather or below treezing temperatures. You can always call (570) 455-8300 to see if it is open.

Customer's Initials_

Main Service Department

Our main service department is for maintenance other than oil changes (brakes, tires, etc.) and repairs. Please call our appointment coordinators at (570) 455-4801 or visit www.HazletonNissan.com to schedule your visit in advance.

· Customer's Initials <u>以</u>什

Loaner Cars & Shuttle Service

Our loaner cars are available by appointment if your car needs to stay with us overnight. We also have a team of shuttles to take you where you need to go within a 10 mile radius Monday - Saturday.

Customer's Initials

Dealer Signature:

Date: 05/04/2017

EXHIBIT "B"

DEAL#: 4970 STK#: ZY2042S CUST#: 9420

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	MARIANNE P LUBRECHT FREDERICK L LUBRECHT SR	STOCK # ZY2042S		X NEW	USED
NAME	SS 269 TURNBERRY LN	YEAR 2018	MAKE	HYUNDAI _	
	HAZLE TOWNSHP STATE PA	ZIP 18202-9595	MODEL	TUCSON	
CITY		VIN KM8J3CA45JU7	736176		
PHONE	570/987-0082 SALESPERSON RAMON CASTRO		DEL, DATE	06/28/2018	
	NAME OF ITEM OR SERVICE	OWED		PART	LABOR
QTY.	NAME OF THE OROLL.				
			<u> </u>		
			N EG		
	LIFETIME WARRANTY, LIFETIME INSPECTION, LI LIFETIME OIL CHANGES AT FACTORY RECOMMENDED IN NOTHING ELSE PROMISED	FLERAVIS WAD TILELIBIT OF	ir Washes		
I hereby	y accept this WE-OWE with the understanding that it is velid for only				

FROM DATE OF ISSUANCE, and that I must make an ADVANCE APPO SERVICE DEPARTMENT before the above work can be performed.

(FOR APPOINTMENT CALL SERVICE DEPT.)

CUSTOMER

06/28/2019 DATE

APPROVED

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HAZLETON HYUNDAI www.hazletonhyundai.com

703 Airport Rd. Hazle Township, PA 18202 Phone: 570-455-4300 Fax: 570-455-4343

2716

DEAL#: 4970 STK#: ZY2042S CUST#: 9420

MARIANNE P LUBRECHT	SOC.SEC.	DATE 06/28/2018
PURCHASER'S NAME FREDERICK L LUBRECHT SR	10/21/1050	RESIDENCE 570/987-0082
PURCHASER'S ADDRESS 269 TURNBERRY LN	107/700/	BUSINESS
CITY, STATE & ZIP HAZLE TOWNSHP PA 18202-9595		PHONE 26750 00
VEHICLE BEING PURGHASED	VEHICLE PRICE	20,30 00
PLEASE ENTER MY ORDER IN NEW CAR STOCK NO. OUT OF THE FOLLOWING: USED INTRUCK ZY20428 TOTAL CONTROL OF THE FOLLOWING: USED INTRUCK ZY20428		
YEAR MAKE MILEAGE		
2018 HYUNDAI 53 MODEL OR TUCSON BODY Wagon		
COLOR R5U/Blue TRIM SEL		
M.V.LOR KM8J3CA45JU736176 ENG. 2.0 Liter		
TO BE DELIVERED O6/28/2018 . SALESMAN RAMON CASTRO		\$ 26750 00
THE REPORT OF THE PARTY OF THE	GAP INSURANCE	
The only warrantles applying to this vehicle are those offered by the manufacturer.	ENVIRONMENTAL PROTECTION ITEMS	
IF USED VEHICLE SALE-CHECK APPROPRIATE BOX	SECURITY	
AS IS; this Vehicle is sold as is by us. This motor vehicle is sold as is without any worranty. The purchaser will bear the entire expanse of repairing or correcting any	LESS REBATE (If Applicable)	2500 00
defects that presently exist or that may occur in the Yemice.	LESS TRADE-IN VALUE	28268 00
The only Dealer Warranty on this vehicle is the Umited Warranty which is issued with and made part of this order form.	SERVICE CONTRACT	
CONTRACTUAL DISCLOSUBEISTATEMENT FOR USED VEHICLE ONLY	MAINTENANCE CONTRACT	
"The information you see on the window form for this vehicle is	TOTAL TAXABLE AND TAXAT LATOT	-4018 00
part of this contract. Information on the window form overrides any contrary provisions in the contract of sale."	SALESTAX	1047 00
TRADESINDESCRIPTION AND ALLOWANCE	DOCUMENTARY FEE	141 00
Yr. 2017 Make KIA Model SPORTAG Color By2/Bro TOYOTA Model PRUS	REGISTRATION FEE	
2010 10101A 11100 Serial No. KNDPNCAC7H7158400 JTDKN3DU5A1206631	TITLE FEE	53 00
Trade-in Value \$ 28268.00	NOTARY FEE	5 00
Less Balance Owed\$ 22199.03	ENCUMBRANCE FEE	
Net Trade-In Allowance \$ 6068.97	LICENSE FEE	9 00
Balance Owed To: KMF-LEASE NO LIEN	INSPECTION FEE	49 00
Address:	ON LINE REGISTRATION FEE	14 00
Account No.:	PTA EXCISETIRETAX	5 00
info, From Good Thru	PAYOFF ON TRADE	22,199 03
A STATE OF A POWERED DEADING ON MY AROVE TRADE READS	TOTAL	19504 03
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IF A LEASE, THE FOLLOWING APPLY:	CASH DUE ON DELIVERY	
	BALANCE TO FINANCE	19004 03
MONTHLY PAYMENT AMOUNT \$	I understand these payments a	nd terms are conditional or
TERM:	approval from primary lender or	niy.
MILEAGE PER YEAR	as Andle	117
TOTAL DUE AT DELIVERY \$	SIGNATURE: JEVEL YEAR	<u>///</u>
THERE ARE NO WARRANTIES, EXPRESSED OR IMPLIED, INCLUDING THE IMPLIED WARRANTY OR THE MANUFACTURER, ON THE VEHICLE OR CHASSIS DESCRIBED ON THE FACE HEREOF DELIVERED TO PURCHASER WITH SUCH VEHICLE OR CHASSIS AND HEREBY MADE A PART HE VEHICLE OR CHASSIS AND IS EXPRESSLY IN LIEU OF ALL OTHER WARRANTIES, EXPRESSE PARTICULAR PURPICES IN THE CASE OF A USED VEHICLE OR CHASSIS THE APPLICABILITY OF SUCH WARRANTY, ASK SALES PERSON FOR COPY OF COMPLETE WARRANT	RECOF AS TROUGH FULLY SET FORTH HERBIN IS THE C BO OR IMPLIED, INCLUDING ANY IMPLIED WARFARITY IF AN EXISTING MANUFACTURIER'S WARFARITY THERE IT.	omly warranty applicable to such nev of merchantability of fitness for . Eon, If any, shall be determined sourt
BY THE TERMS OF SECH WARRENT EACH STATE OF THE DEALER OR THE PURCHAS THIS CONTRACT IS NOT BINDING UPON EITHER THE DEALER OR THE PURCHAS MAY CANCEL THIS CONTRACT AND RECEIVE A FULL REFUND ANY TIME BEFORE REPRESENTATIVE BY GIVING WRITTEN NOTICE OF CANCELLATION TO DEALER.	EN TRUTH CHEMEN BY AN AUTHORIZED DEALE	er representative you, the boye signed by an authorized deale
THE THIS POY IS CUEFFED. THE	AGREEMENT CONTAINS AN ARBITRA	ATION CLAUSE. II THIS AGREEMENT.
BUYER ACKNOWLEDGES THAT IF THIS BUX IS GREEKED, THE BUYER HAS READ ALL PAGES OF THIS AGREEMENT AND AGREE	10 VET LEUMO VUD DOMPHHOUP	/
4	do li	1de lake
Accepted By: 06/28/2018	06/28/2018 (FED)	ONUSAIV asata Signature
Dale Dealer or 1 his Authorized Hepreset Lave		
THANKYOU-WE API	RECIATE YOUR BUSINESS"	

THE FRONT AND BACK OF THIS ORDER COMPRISE THE ENTIRE AGREEMENT AFFECTING THIS PURCHASE. IF A CREDIT SALE, REQUIRED INFORMATION CONTAINED ON A SEPARATE DISCLOSURE STATEMENT IS MADE A PART OF THIS FORM.

COSTS The Reynolds and Reynolds Compan

THE PERSON WAS INCIDED EXPRESS OF MARKET AS TO CONTENT OF

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- 1. As used in this Order, the terms (a) "Seller" shall mean the authorized Dealer to whom this Order is addressed and who shall become a party hereto by its acceptance hereof, (b) "Purchaser" shall mean the party executing this Order as such on the face hereof, become a party hereto by its acceptance hereof, (b) "Purchaser" shall mean the Company that manufactured the valide or chassis, it being understood by Purchaser and Seller and (c) "Manufacturer" shall mean the Company that manufactured the valide or chassis, it being understood by Purchaser and Seller that Seller is in no respect the agent of Manufacturer, that Seller and Purchaser are the sole parties to this Order and that reference to Manufacturer with tensor is for the purpose of explaining generally certain contractual relationships existing between Seller and Manufacturer with request to new mother valueles. Manufacturer with respect to new motor vehicles.
- 2. The Manufacturer has reserved the right to change the price to Dealer of new motor vehicles without notice. In the event the price to Dealer of the new motor vehicle ordered by Furchaser is changed by Manufacturer prior to its delivery to Purchaser, Dealer reserves to Dealer of the new motor vehicle ordered by Furchaser. If the cash delivery price is increased by Dealer, Purchaser may, if diseatished the right to change the cash delivery price to Purchaser. If the cash delivery price is increased by Dealer, Purchaser may, if diseatished the right to change the cash delivery price is increased by Dealer, Purchaser is part of the consideration for with the higher figure, cancel this Order, in the event a used motor vehicle ("trade-in") has been traded as part of the consideration for with the higher figure, cancel this Order, in the event a used motor vehicle ("trade-in") has been traded as part of the consideration for the higher figure, cancel this Order, in the event a used motor vehicle ("trade-in") has been traded as part of the consideration for the higher figure, cancel this Order, in the event a used motor vehicle ("trade-in") has been traded as part of the consideration for the higher figure, cancel this Order, in the event a used motor vehicle ("trade-in") has been traded as part of the consideration for the higher figure, cancel this Order, in the event a used motor vehicle ("trade-in") has been traded as part of the consideration for the research by Dealer, if the cash delivery price is increased by Dealer ("and in the cash delivery price is increased by Dealer ("and in the cash delivery price is increased by Dealer ("and in the cash delivery price is increased by Dealer ("and in the cash delivery price is increased by Dealer ("and in the cash delivery price is increased by Dealer ("and in the cash delivery price is increased by Dealer ("and in the cash delivery price is increased by Dealer ("and in the cash delivery price is increased by Dealer ("and in the cash delivery price is increased by Deal
- 3. Where Purchaser wishes to trade in a used motor vehicle ("trade-in") as part of the consideration for the motor vehicle ordered, Design may appraise the trade-in at the time of the execution of this Order by Purchaser. Design also reserves the right to reappraise

- Design may appraise the trade-in at the time of the time of the time of the limital appraisal until the time of delivery unless:

 The Design shall not after a trade-in appraisal from the time of the initial appraisal until the time of delivery unless:

 The Design shall not after a trade-in appraisal from the time of the trade-in over and above ordinary wear and test; and/or

 (a) Intervening factors indicate an apparent decrease in the value of the vehicle.

 (b) a change occurs in the mechanical performance of the vehicle.

 If such reappraised value is lower than the original allowance as shown on the front of this Order, Purchaser may, if dissatisfied, cancel this Order. Such right of cancellation must be exercised prior to actual delivery to the Purchaser of the motor vehicle cancel this Order. Such right of cancellation must be exercised prior to actual delivery to the Purchaser of the motor vehicle. ordered and the surrender of the used motor vehicle to Dealer.
- 4. Purchaser agrees to deliver to Dealer satisfactory evidence of title to any used motor vehicle traded in as a part of the consideration for the motor vehicle ordered hereunder at the time of delivery of such used motor vehicle to Dealer. Purchaser warrants any such used motor vehicle to be his property free and clear of all liens and encumbrances except as otherwise noted herein.
- 5. Unless this Order shall have been cancelled by Purchaser under and in accordance with the provisions of paragraph 2 of 3 shows, Dealer shall have the right, upon fallars or refusal of Furchaser to accept delivery of the motor vehicle ordered hereunder and to comply with the terms of this Order, to retain as liquidated damages any cash deposit made by Purchaser.
- 6. Manufacturer has reserved the right to change the design of any new motor vehicle, chassis, accessories or parts thereof at any time without notice and without obligation to make the same or any similar change upon any motor vehicle, chassis, accessories or parts thereof previously purchased by or shipped to Desier or being manufactured or sold in accordance with Desier's orders. Correspondingly, in the event of any such change by Manufacturer, Desier shall have no obligation to Purchaser to miste the same or any similar change in any motor vehicle, chassis, accessories or parts thereof covered by this Order either before or subsequent to deliberate to Design the product of the produc delivery thereof to Purchaser.
- 7. Dealer shall not be liable for failure to deliver or delay in delivering the motor vehicle covered by this Order where such failure or delay is due, in whole or in part, to say cause beyond the control or without the fault or negligence of Dealer.
- 8. The price for the motor vehicle specified on the face of this Order includes reimbursement for Federal Excise taxes, but does not of the price of the mount venture specified on the race of this order includes remainisement of receipt excess taxes, but does not include sales taxes, use taxes or occupational taxes based on sales volume, (Federal, State or Local) unless expressly so stated. Purchaser assumes and agrees to pay, unless prohibited by law, any such sales, use or occupational taxes imposed on or applicable to the transaction covered by this Order, regardless of which party may have primary tax liability therefor.
- The Purchaser, before or at the time of delivery of the motor vehicle covered by this Order will execute such other forms of agreement or documents as may be required by the terms and conditions of payment indicated on the front of this Order.
- 10. The Purchaser agrees to pay balance due on the terms specified and accept delivery of the vehicle within 48 hours after notification the vehicle is mady for delivery. In the event Purchaser falls to take delivery of the vehicle, Purchaser's deposit may be retained by Dealer as liquidated damages for Dealer's expanse and efforts in the matter, and Dealer may dispose of or sell the vehicle
- 11. Buyer agrees that this Agreement includes all of the terms and conditions on the front and back side hereof, that this Agreement cancels and supersedes any prior agreement including onlagreements, and as of the date below comprises, with any retail installment sale contract, the complete and exclusive statement of the terms of the agreement relating to the subject matters covered by this Agreement. Buyer, by signing this Agreement, acknowledges that he has read its terms and has received a true copy of this Agreement.

This Agreement is not binding upon either Dealer or Buyer until signed by an authorized Dealer representative. You, THE BUYER, MAY CANCEL THIS AGREEMENT AND RECEIVE A FULL REFUND ANY TIME BEFORE RECEIPT OF A COPY OF THE AGREEMENT SIGNED BY AN AUTHORIZED DEALER REPRESENTATIVE BY GIVING WRITTEN NOTICE OF CANCELATION TO DEALER.

12. ARBITRATION CLAUSE. This arbitration clause applies if the box on the front of this Agreement is checked.

This Arbitration Clause significantly affects your rights in any dispute with us. Please read the Arbitration Clause carefully before you sign this Agreement.

- EITHER YOU OR WE MAY CHOOSE TO HAVE ANY DISPUTE BETWEEN US DECIDED BY ARBITRATION AND NOT IN COURT OR BY A JURY TRUL

EITHER YOU OR WE MAY CHOOSE TO HAVE ANY DISPUTE BETWEEN US DECIDED BY ARBITRATION AND NOT IN COURT OR BY A JURY TRIAL.

IF A DISPUTE IS ARBITRATED, YOU WILL GIVE UP YOUR RIGHT TO PARTICIPATE AS A CLASS REPRESENTATIVE OR CLASS MEMBER ON ANY CLASS CLASSYOU MAY HAVE AGAINST US INCLUDING ANY RIGHT TO CLASS ARBITRATION OR ANY CONSOLIDATION OF MOUNDUAL ARBITRATIONS.

DISCOVERY AND RIGHTS TO APPEAL IN ARBITRATION ARE GENERALLY MORE LIMITED THAN IN A LAWSUIT, AND OTHER RIGHTS THAT YOU AND WE WOULD HAVE IN COURT MAY NOT BE AVAILABLE IN ARBITRATION. THE INFORMATION YOU AND WE MAY OBTAIN IN DISCOVERY FROM EACH OTHER IN ARBITRATION IS GENERALLY MORE LIMITED THAN IN A LAWSUIT.

Any claim or dispute, whether in contract, but or otherwise (including the interpretation and scope of this clause, and the arbitrality of the claim or dispute), between you and us or our engloyees, agents, successors or essigns, which arise out of or relate to this Agreement or any resulting transaction or relationship (including any such relationship with find parties who do not sign this Agreement) shall, at your or our election, he resolved by neutral, binding arbitration and not by a court action.

Any claim or dispute is to be arbitrated by a single arbitrator on an imbridual basis and not es a class action. You expressly universary right you may have to arbitrate a class action. You may choose any one of the following arbitration organizations and its applicable rules; the American Arbitration Association, 955 Maritration Ave., Floor 10, New York, New York 10017-4605 (www.uch.org/nicons.new/ New York, New York 10017-4605 (www.uch.org/nicons.new/ New York 10017-4605 (www.uch.org/nicons.new/www by contacting the arbitration organization or visiting its website.

Arbitrators shall be attorneys or retired judges and shall be selected pursuant to the applicable rules. The arbitrator shall apply governing substantive law in making an award. The arbitration bearing shall be conducted in the federal district in which you reside. We will pay that portion of your living, administration, service or case management fee and your arbitration or hearing fee that the arbitrator determines that we must pay in order to make this agreement to arbitrate enforceable. Each party stall be responsible for its own attorney, expert or other fees, unless awarded by the arbitration under applicable few. The arbitrator's exact shall be final and binding on all parties, except that the losing party may sequest a new arbitration under the rules of the arbitration by a three-substator panel. Any arbitration under this Arbitration Clause shall be governed by the Federal Arbitration Act (9 U.S.C. § 1 et seq.) and not by any state law concerning arbitration.

You and we retain the right to self-help remedies, such as repossession. You and we retain the right to seek remedies in small claims coult for disputes or claims within the courts jurisdiction, unless such action is transferred, removed or appealed to a different court. Nother you not we waite the right to arbitate by using self-help remedies or flang suit. Any court having jurisdiction may enter judgment on the arbitator's award. This clause shall survive any termination, payoff or transfer of this Agreement. If any part of this Arbitration Clause, other than waivers of claus action rights, is deemed or found to be unenforceable for any reason, the remainder shall remain enforceable.

THE MEAN HOUSE OF DAY FORCE OF SAME AND AND AND SAME FOR

CUST# 9420

Welcome to the Hazleton Hyundai Family!

We want to make sure you enjoy all of the benefits associated with being a part of our Set For Life Family. Here are some reminders for servicing and caring for your vehicle in the future.

Express Service

This is your maintenance minder indicator. When this light appear for your complimentary oil and filter service and multi-point inspection as of satisfied customers enrolled in the Set For Life complimentary oil and unparalleled quality of work can result in longer wait times. To keep thing and warranty work will be done in our main shop.	d Silver convice combined with Hazleton Hyundai's
	Customer's Initials (1977)

Car Wash

Complimentary car washes are unlimited! We have extended hours that make it easy to keep your Hyundai looking like new! Hazleton Detail Center reserves the right to close due to inclement weather, holidays, and equipment maintenance. You can always call (570) 455-8300 to see if it is open.

Customer's Initials

Executive Wash Club Upgrade

I understand that I have the option to upgrade to the Executive Wash Club for \$504.00 for the lifetime of my ownership of this vehicle. I understand this upgrade is nontransferable and agree that cancellation does not entitle me to any refund, projected or otherwise.

Customer's Initials

Main Service Department

Our main service department is for all repairs and other maintenance items such as brakes, tires, etc. Please call our appointment coordinators at (570)455-4300 to schedule your visit in advance.

Customer's Initials

- Caro & Shuttle Service

Loaner Cars & Shuttle Service	
Our loaner cars are available by appointment if your car needs to stay with us or shuttles to take you where you need to go within a 10-mile radius Monday - Saturday.	1-34
# Thoward Sylveth	Customer's Initials
Customer Signature: Multured W	Date: 06/28/2018
The state of the s	Date: 06/28/2018

Dealer Signature:

EXHIBIT "C"

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LAW 553-PA-eps-14 12/14

RETAIL INSTALLMENT SALE CONTRACT BIMPLE FINANCE CHARGE

DEALNI 3757 BIKNI ZK18108 CUSTNI 4205

						400177 4200
<u></u>		Č	ealer Number		Aliact Number <u>7490</u>	05
Buyer Name and A (Including County it A) 49 W 30TH ST HAZLE TOWNSHI COUNTY: LUZER YOU, the Buyer later of the and Finance Challending Disclosur	nnd Zip Cod Nixth Jir P. PA 182 NE nd Co-Buy greements roe in 115	02:9627 01: If any), in this co	Rectude SHERIN 348 W HAZLE COUNT TO THE PROPERTY OF THE PROPER	et Name and Address og County and Zip Col 30111 &T TOWNSHIP, PA 18 Y: LUZERNE cle below for tash co a pay the Seller - C ment schedule belo	202-9027	Beller-Creditor (Home and Address) HAZLETON KIA 7) AIRPORT ROAD MIZLETON, PA 18202 Ing this contract, you choose to buy the vehicle of we'' or "us" in this contract) the Amount Finance our finance charge on a daily basis. The Truth-in
New Used	Year	Make and Med	el cular Weight	Vehicle Identi	fication Number	Primary Use For Which Purchased
NEW	2017	KIA	5 5,001 - 6,000	5XYPKDA5	0HG337817	Personal, family, or household unless chievites indicated below buelness agricultural DNA
	FEDER	AL TRIT	THUNG ENDING	DISCLOSURES		
ANNUAL PERCENTAGE RATE	FIN.	INCE T	Amount	Total of Payments	Total Sele* Price	Returned Check Charge: You agree to pay the cools we actually pay to others II arry check you give us is distributed.
The cost of your credit as a yearly rate.	aumide créd cos	dollar- int the ser it will:	The amount of mounding to your partiests and your partiests on your behalf,	The amount you will have paid after you have made all payments as scheduled.	The total cost of your purchase on credit, including your down payment of \$ 18400.00 is	NOTICE: ANY HOLDER OF THIS CONSUMER CREDIT CONTRACT IS SUBJECT TO ALL CLAIMS AND DEFENSES WHICH THE DEBTOR COULD ASSERT AGAINST THE
4.55		376 <u>.87</u>	\$_31869,61	\$ 36546.48	\$ 54946.48	SELLER OF GOODS OR SERVICES
Your Payment	t Schedu	e Will B	e;			OBTAINED PURSUANT HERETO OR
Number of Payments	Am Pay	nents Thent	When F	ayments Due		WITH THE PROCEEDS HEREOF. RECOVERY HEREUNDER BY THE
72		507.59	Monthly beginning	10/05/2017	1	DEBTOR SHALL NOT EXCEED AMOUNTS PAID BY THE DEBTOR
N/A		N/A-	N/A	, n) (i		HEREUNDER.
Or As Follows:		7.	1			
		N/Ą				
is a heavy community the charge will be Prepayment, if you Security interest Additional Inform	orcial motor v 2% of the pa ou pay off all Vou are give nations Soci	whicle, the a art of the pa your debt ea ng a securit his contract	charge will be 4% of the ment that is late. The you will not have to winterest in the vehicle	i being purchased. Icliding information abou	est is late. Otherwise,	
	ž				•	

Buyer Initials X

4 39586*1*HZKIA-FI

08/21/2017 09:55 pm LAW 559 PA-ope-14 12/14 v1 Page 1 of 4

Disability Term N/A \$ N/A B Other Optional Insurance Paid to Insurance Companies (Describe) N/A (Describe) N/A (Describe) N/A (Describe) N/A C Official Fees Paid to Government Agencies Io N/A Io STATE OF PA Io INSPECTION FEE A9.00 Describe Sovernment Increase Not included in Cash Price Government Increase and/or Registration Fees REG FEE Government Locance and/or Registration Fees REG FEE ON-LINE DIR FEE \$ 1.00 Government Certificate of Trils Fees (includes \$ N/A cecurity interest recording fee) If Other Charges (Sellier must identity who is paid and describe purpose) Io N/A Io HAZLETON KIA Io H	3 4	Lets Pay Off Made By Seller Equals Net Trade in + Cash + Other REBATES (Il total downpayment is negative, enter "0" and see 4H below): Other Charges including Amounts Paid to Others on Your Behalf A Cost of Optional Credit Insurance Paid to Insurance Life Life Life Life Life (VIN) All (VIN) A Cost of Optional Credit Insurance Paid to Insurance	\$N/A \$N/A \$N/A \$
(Describe) NI/A (Descr		N/A	
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to STATE OF PA for INSPECTION FEE \$ N/A D. Optional Gap Contract for INSPECTION FEE \$ 49,00 E. Government Loanse and/or Registration Fees N/A F. Government Loanse and/or Registration Fees N/A REG FEE ON-LINE DLR FEE \$ 51.00 Government Certificate of Title Fees ON-LINE DLR FEE \$ 51.00 (includes \$ N/A cecurity interest recording fee) \$ 53.00 H. Other Charges (Seller must Identify who is paid and describe purpose). LO INIA			
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REPORTANT AGREEMENTS

PANCE CHARGE AND PAYMENTS

How we will figure Finance Charge. We will ligure the Finance Charge on a daily basis at the Annual Percentage Rate on the unpaid part of the Amount Financèd.

How we will apply payments. We may apply each payment to the enrined and unpaid part of the Finance Charge, to the unpaid part of the Amount Financed and to other amounts you own under this contract in any order we choose.

How late payments or early payments change what you must pay. We based the Finance Charge, Total of Payments, and Total Sale Price shown on page 1 on the assumption that you will make every payment on the day it is due. Your Finance Charge, Total of Payments, and Total Sale Price will be more if you pay late and less If you pay early. Changes may take the form of a larger or smaller final payment or, at our option, more or fewer payments of the same amount as your scheduled payment with a smaller final payment. We will send you a notice telling you about these changes before the final scheduled payment is due.

You may prepay. You may prepay all or part of the unpaid part of the Amount Financed at any time without penalty. If you do so, you must pay the earned and unpaid part of the Finance Charge and all other amounts due up to the date of your payment.

YOUR OTHER PROMISES TO US

If the vehicle is damaged, destroyed, or missing. You agree to pay us all you owe under this contract even if the vehicle is damaged, destroyed, or missing.

- Using the vehicle. You agree not to remove the vehicle from the U.S. or Canada, or to sell, rent, lease, or transfer any interest in the vehicle or this contract without our written permission. You agree not to expose the vehicle to misuse, selzure, confiscation, or involuntary transfer. If we pay any repair bills, storage bills, taxes, lines, or charges on the vehicle, to the extent permitted by law you agree to repay the amount when we ask for it.
- Security Interest,

You give us a security interest in:

The vehicle and all parts or goods put on it:

- All money or goods received (proceeds) for the
- All insurance, maintenance, service, or other contracts we finance for you; and
- All proceeds from insurance, maintenance, service, or other contracts we finance for you. This includes any retunds of premiums or charges from

This secures payment of all you owe on this contract. it also secures your other agreements in this contract. You will make sure the title shows our security interest (lien) in the vehicle. You will not allow any other security interest to be placed on the title without our written permission.

insurance you must have on the vehicle. You agree to have physical damage insurance covering loss of or damage to the vehicle for the term of this contract. The insurance must cover our entireinterest in the vehicle as well as yours. If you do not have this insurance, we may, if we choose, buy physical damage insurance. If we decide to buy physical damage insurance, we will buy insurance that covers your interest and our interest in the vehicle. We will tell you the charge you must pay. The charge will be the premium of the insurance and a finance charge computed at the Annual Percentage Rate shown on page 1 of this contract or, at our option, the highest rate the law permits. If the vehicle is lost or damaged,: you agree that we may use any insurance settlement

to reduce what you owe or repair the vehicle. What happens to returned insurance, maintenance, service, or other contract charges, if we get a refund of insurance, maintenance, service, of other contract charges, you agree that we may subtract the refund from what you owe.

IF YOU PAY LATE OR BREAK YOUR OTHER PROMISES

You may owe late charges, You will pay a late charge on each late payment as shown on page 1: The term "heavy commercial motor vehicle" means any new or used motor vehicle, excluding a recreational vehicle. which is (i) a truck or truck tractor having a manufacturor's gross vehicular weight of thirteen thousand (13,000) pounds or more, or (II) a semi-trailer or trailer designed for use in combination with a truck or truck tractor. Acceptance of a late payment or late charge does not excuse your late payment of mean that you may keep making late payments. If you pay late, we may also take the steps described

helow. You may have to pay all you owe at once. If you break your promises (default), we may demand that you pay all you owe on this contract at once. Default

You do not pay any payment on time;

You give false or misleading information on a credit explication;

You start a proceeding in bankruptcy or one is

started against you or your property; or
You break any agreements in this contract.
The amount you will owe will be the unpaid part of the

Amount Financed plus the earned and unpaid part of the Finance Charge, any late charges, and any amounts due because you defaulted. You may have to pay collection costs, if you default and we have to go to court to recover the vehicle, you will pay the reasonable attorney's fees and court costs will pay the law permits. You will also pay any attorney's fees and court costs a court ewards us.

We may take the vehicle from you, if you default, we

may take (repossess) the vehicle from you if we do so peacefully and the law allows it. If your vehicle has an electronic tracking device, you agree that we may use the device to find the vehicle. If we take the vehicle, any accessories, equipment, and replacement parts will stay with the vehicle, if any personal items are in the validle, we may store them for you at your expense. If you do not ask for these items back, we may dispose of hem as the law allows.

How you can get the vehicle back if we take it; if we repossess the vehicle, you may get it back by paying the unpaid part of the Amount Financed plus the earned and unpaid part of the Finance Charge, any late charges, and any other amounts lawfully due under the contract (redeem). Your right to redeem ends when we sell the vehicle. We will tell you how much to pay to redeem.

If we repossess the vehicle, we may, at our option, allow you to get the vehicle back before we sell it by paying all past due payments, late charges, and any other amounts due because you defaulted (reinstate). We will tell you if you may reinstate and how much to pay if you may.

If you are in default for more than 15 days when we take the vehicle, the amount you must pay to redeem or reinstate will also include the expenses of taking the vehicle, holding it, and preparing it for sale.

We will sell the vehicle if you do not get it back, it you do not redeem, or, at our option, reinstate, we will sell the vehicle. We will send you a written notice of sale before selling the vehicle.

We will apply the money from the sale, less allowed expenses, to the amount you owe. Allowed expenses are expenses we pay as a direct result of taking the vehicle, holding it, preparing it for sale, and selling it, as the law allows, Reasonable attorney fees and court costs the law permits are also allowed expenses. If any money is left (surplus), we will pay it to you unless the law requires us to pay it to someone else, it money from the sale is not enough to pay the amount you owe, you may have to pay the rest to us, if you do not pay this amount when we ask, we may charge you Interest at a rate not exceeding the highest lawful rate until you pay.

Buyer Initials X

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- g. What we may do about optional insurance, maintenance, service, or other contracts. This contract may contain charges for optional insurance, maintenance, service, or other contracts. It we demand that you pay all you owe at once or we repossess the vehicle, you agree that we may claim benefits under these contracts and cancel them to obtain refunds of unearned charges to reduce what you owe or repair the vehicle. If the vehicle is a total loss because it is confiscated, damaged, or stolen, we may claim benefits under these contracts and cancel them to obtain refunds of unearned charges to reduce what you owe.
- what you bwa.

 h. Summary Notice Regarding Prepayment, Rebate of Finance Charge and Reinstatement: You may prepay all or part of the amount you owe under this contract without penalty. If you do so, you only have to pay the earned and unpaid part of the finance charge and all other amounts due up to the date of your payment. Unearned finance charges will not be rebated under this contract because there will never be any unearned finance charges to rebate. If you default and we repossess the vehicle; we may at our option, allow you to get the vehicle back before we sell it by paying all past due payments, late charges, and expenses (reinstate).
- I, WARRANTIES SELLER DISCLAIMS

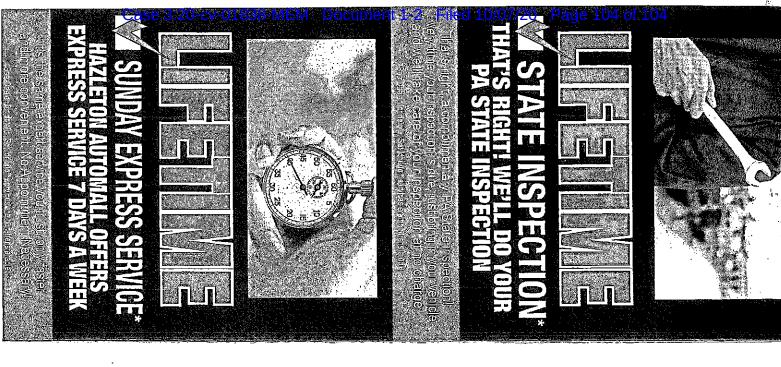
The following paragraph does not affect any warranties covering the vehicle that the vehicle manufacturer may provide. The following paragraph also does not apply at all if you bought the vehicle primarily for personal, family, or household use.

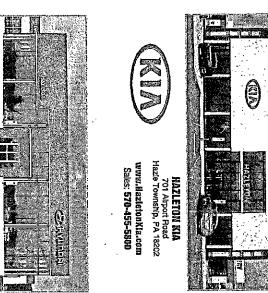
Unless the Seller makes a written warranty, or enters into a service contract within 90 days from the date of this contract, the Seller makes no warranties, express or implied, on the vehicle, and there will be no implied warranties of merchantability or of fitness for a particular purpose.

- the dear Buyers Guide. The information you see off the window form for this vehicle is part of this contract information on the window form overrides any contrary provisions in the contract of sale. Spanish Translation: Guia para compradores de vehiculos usados. La información que ve en el tormularlo de la ventanilla para este vehiculo forma parte del presente contrato. La información del formularlo de la ventanilla deja sin efecto toda disposición en contrario contenida en el contrato de venta.
- 6. SERVICING AND COLLECTION CONTACTS
 You agree that we may try to contact you in writing, by
 e-mail, orjusing prerecorded/artificial voice messages, text
 messages, and automatic telephone dialing systems, as
 tip law allows. You also agree that we may try to contact
 you in these and other ways at any address or telephone
 number you provide us, even if the telephone number is a
 cell phone number or the contact results in a charge to
 you.
- 7. RIGHT TO RECEIVE STATEMENT OF ACCOUNT
 Upon your request, we will provide you a statement of
 account that shows information about your payment
 history including any charges and credits to your
 account it will also show amounts that are due at the
 time of your request and information regarding future
 payments. We will provide you one statement of
 account at no cost. We may charge you our reasonable
 costs for any additional statements requested, as the
 law allows. Your right to receive a statement of account
 ends one year after termination of the contract.
- B. ADDITIONAL RIGHTS
 If you encounter a problem, you may have additional rights under the Unfair Trade Practices and Consumer. Protection Law, which is enforced by the Pennsylvania Office of Attorney General, Bureau of Consumer Protection.
- APPLICABLE LAW
 Federal law and the law of the state of the Seller's address
 shown on page 1 of this contract apply to this contract.

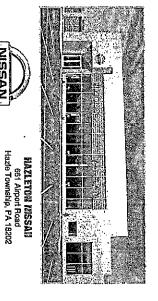
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voti may only cancel it if the se	nO COOLING OFF PER a "cooling off" or cancellation per eller agrees or for legal cause. You office does not apply to home soil	ied for this sale. After you sign this cannot cancel this contract simp	s contract, ly because
may extend the time for making some payments v You authorize us to obtain information about you, o See the rest of this contract for other impo	Buyer Signs are stay delay or retrain from enforcing a retraind was a control of the stay and the stay of the state motor vehicle you are buying, from the state motor vehicle are many agreements.	uny of bur rights under this contract without losing them, is department or other motor vehicle registration authoriti	For example, wa
The Annual Percentage Rat and retain its right to receiv	e may be negotlable with the S re a part of the Finance Charge	Seller. The Seller may assign this.	ls contract
CONTRACT YOU SIGN, KEEP IT	TO PROTECT YOUR LEGAL RIGHT CLAIMS AND DEFENSES WHICH THE STAINED PURSUANT HERETO OR IALL NOT EXCEED AMOUNTS PAID I	U ARE ENTITLED TO AN EXACT CO S. ANY HOLDER OF THIS CONSUM E BUYER COULD ASSERT AGAINST T WITH THE PROCEEDS HEREOF BY THE BUYER HEREUNDER.	HE SELLER RECOVERY
You agree to the terms of this and you were free to take it a you signed it.	contract. You confirm that before	e you signed this contract, we gan ou received a completely filled-in	ve it to you, copy when Date 02/21/2017
have to pay the debt. The other owner agrees to th	erson who is responsible for paying the entire debt. An one excludy interest in the vehicle given to us in the collec-	ther owner is a person whose manuals on the title to the	ANITES TOTA CIOUS NOT
Other owner signs here X Seler Signs HAZLETON KIA	Date 108/21/2017 By	u la jui	FINANCE MG
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Seller HAZLETON RIA	By /	TIS F(NANCE MGR	• .
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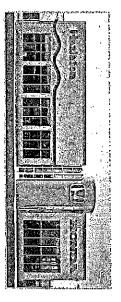
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